

PUNJAB MUNICIPAL DEVELOPMENT FUND COMPANY

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"Together Towards Tomorrow" Conference on Infrastructure Development Initiatives Under Punjab Cities Program



Punjab Municipal Development Fund Company (PMDFC) organized a conference on "Infrastructure Development Initiatives" on 30th August, 2022 at Lahore to sensitize about the operations, key responsibilities and major program interventions in 16 partner cities under Punjab Cities Program. The honourable Minister for Local Government and Community Development Department, Punjab Mian Mehmood-ur-Rasheed graced the event as chief guest. Minister LG & CDD while addressing at the occasion said that "PCP, with the financial support of The World Bank, is playing a vital role in the development of 16 PCP cities by strengthening the municipal service delivery." M. Iftikhar Rasool – MD PMDFC/ PD PCP pointed out that PCP is a unique program where MCs have been empowered to execute the important Infrastructure development sub projects through the support of design consultants and PMDFC Infrastructure development team. M. Iftikhar Rasool, along with Mr. Ashiq

Ch. SPO-ID gave detailed briefing on Infrastructure Development initiatives being undertaken in the phase II of the program. Members of BOD, PMDFC, Ch. Shafi Arshad, Mr. Parvez Iqbal, Mr. Qamar uz Zaman and Mr. Imaad Iftikhar also attended the event. Mr. Parvez Iqbal also

commented on planning requirement of the program with respect to Infrastructure Development. Team Leaders of the consulting firms, Mr. Saadat Waleed from M/S JERS Pvt. Ltd. Mr. Ihsaan Qamar, Mr. Pervaiz Iqbal and Mr. Ashfaq Ahmed from M/S MMP Engineering, Malik Iftikhar Ahmed from NESPAK and Mr. Ali Akbar from Asian Consulting gave their feedbacks and also delivered presentations and updated top leadership of Municipal Committees on the latest progress of Infrastructure Development activities proposed so far.

The participants of the conference were MNA's & MPA's, Administrators, Chief Officers, Municipal Officers (I&S), Consultants, PMDFC /PCP team.



Review Meeting of Punjab Cities Program



Mr. Imran Sikandar, secretary LG & CDD department chaired a meeting at Punjab Municipal Development Fund Company (PMDFC), Lahore to review the progress of PMDFC and Punjab Cities Program. M. Iftikhar Rasool MD/PD PCP shared the progress of different initiatives being taken under Punjab Cities Program. The chair was also briefed on the functioning of PMDFC. While discussing various development schemes being implemented in 16 partner cities of Punjab Cities Program, the chair appreciated the role of Punjab Municipal Development Fund Company (PMDFC) in implementing Punjab Cities Program (PCP) and stressed on timely completion of the PCP projects. Senior Officers of PMDFC also attended the meeting.



Meetings Of Nomination and Human Resource Committee Of BOD, PMDFC

Meetings of the Nomination Committee and Human Resource Committee BOD, PMDFC was held on 3rd August, 2022 at PMDFC Head Office. The committees made important recommendations for BOD approval after thorough discussions on agenda items. Mr. Parvez Iqbal Chaired the meeting, while Mr. Muhammad Shafi Arshad, member of the BOD, Mr. Aslam Nadeem, SO companies, LG & CDD, M. Iftikhar Rasool, MD PMDFC and Mr. Shahzad Khan Sherwani, GM F & A/ Company Secretary attended the meetings.



Android Based App “Baldia Shikayaat” Launched to Improve Municipal Service Delivery In All 16 PCP Partner Cities



Under Punjab Cities Program (PCP) various development initiatives regarding infrastructure sub projects, capacity building and certain E-governance initiatives have been introduced for institutional strengthening of 16 PCP partner MCs. upgradation of already introduced systems i.e. Performance Management System (PMS), transforming Complaint Tracking System (CTS) into Grievance Redressal management and transforming MC's static website into dynamic ones was needed to meet contemporary challenges and to improve the municipal service delivery landscape in PCP cities. These systems are of significant nature for MCs in identification of problem areas, provide monitoring and tracking the progress of municipal service delivery, provide information to MC management and support budget requests and decision making in improved service delivery.

Furthering these efforts PCP team introduced an android based application “**Baldia Shikayaat**” aimed to provide an efficient complaint redress solution and to create a database of the citizens' grievances redressal for effective monitoring. Citizens can download the app from Google play store <https://play.google.com/store/apps/details?id=baldiashikayaat.pmdfc.org.pk> and can launch their complaint in few steps, which will be immediately received by the relevant MC staff for its resolution. PCP, IS Team also worked to develop dynamic websites of all 16 partner MCs for better information dissemination amongst stakeholders and this will also contribute in “**Transparency & Accountability**” an important PCP DLI Result Area.

Training sessions were arranged at regional levels, i.e. Gujranwala, Faisalabad, Multan on 16,17 and 18 August, respectively, to apprise relevant Municipal Committee's Staff about the new/upgraded IT based systems. These systems are important for MCs in identification of problem areas, they provide monitoring and tracking of the progress of Municipal Service delivery and provide information to MC management. At regional level 16 MC staff (Chief Officers, Municipal Officers (Infrastructure and Services), Municipal Officers (Planning), Sub-Engineers, Complaint Cell In-charge and other municipal services staff were trained on the upgraded systems.



The World Bank Mission Visit



The world Bank team lead by Ms. Shahnaz Arshad, Team Task Leader/Senior Urban Specialist visited the PMDFC on 8th of September 2022.

World Bank, which was attended by Ms. Shahnaz Arshad, Team Task Leader/Senior Urban Specialist, Mr.

Mr. Suhaib Rasheed, senior Urban Specialist, and Syed Wajahat Ali, Procurement Specialist were also part of The World Bank Team. Prior to their visit a virtual meeting was held on 5th of September at PMDFC with The

Suhaib Rasheed, Senior Urban Specialist, Syed Wajahat Ali, Procurement Specialist, Mr. Imran Ul Haq, Senior Social Development Specialist, Ms. Qurat Ul Ain Hadi, Financial Management Specialist & Ms. Nida Asif, Environment Specialist and PCP team. During the visit World Bank experts were briefed about the different initiatives and activities being carried out under PCP. The panel also made in-depth deliberations to address the challenges being faced during the commencement of the program activities.



Session On Computerized Financial Management System (CFMS) At Punjab Local Government Academy (PLGA)



Syed Aamir Mehmood Shah, Program Officer GIS and Mr. Abid Ali, Program Officer – IT, PMDFC delivered a lecture on Computerized Financial Management System (CFMS) and Assets Management Information System on 04th August, 2022 at Punjab Local Government Academy (PLGA) Lalamusa (Gujrat) during 1st Mandatory Promotion Training Course of Municipal Officers Finance (MOFs), Local Government Services, Punjab (BS – 18 to BS – 19).

Progress Review Sessions On IT System Implementations

Chief Officers (CO), Municipal Officer (Finance), and I.T Officers (recruited under PCP) joined a progress review session regarding I.T system implementations on 6 July 2022. Senior Program Officer (Municipal Finance) Mr. Nauman Akhtar chaired the session and briefed the house about the PCP current implementation status.

Program Officer (I.T), Mr. Abid Ali and team including Mr. Saqib Iqbal (Network Administrator) and Mr. Hafiz Muhammad Usman Gull (Deputy Manager, IT) briefed on upcoming I.T interventions and the centralized dashboard for operating such interventions.



World Bank Delegation Called on MD-PMDFC & Punjab Cities Program (PCP) Team

A 3-members delegation of the World Bank led by Ms. Meskerem Brhane, Practice Manager for the Urban, Resilience and Land Global Practice, South Asia Region met Punjab Cities Program (PCP) Team on, 28 Sep, 2022 at the office of Punjab Municipal Development Fund Company (PMDFC). MD-PMDFC/PD-PCP, M. Iftikhar Rasool briefed the participants about PMDFC initiatives and also shared the progress of the various infrastructure development projects being executed in 16 partner cities under the Punjab Cities Program (PCP), along other initiatives particularly targets against DLIs, SPO(ID), SPO(FM), SPO(IS), SPO(E&SS), Procurement Consultant & PO(GIS), from the PCP Team, shared the current status of various activities/initiatives of their respective section/department. World Bank delegation members, Ms. Shahnaz Arshad, Team Task Leader/Senior Urban Specialist, and Mr. Suhaib Rasheed, Senior Urban Specialist also shared their feedback and suggestions for the way forward.



Development of SOPs for Solid Waste Management And Sewerage & Sanitation Management

Solid Waste Management and Sewerage & Sanitation are the major municipal services being provided in the cities of Punjab. Standard Operating Procedures (SOPs) on these municipal services and training modules were developed for the partner MCs of the GIZ-funded project “Strengthening Provision of Municipal Services to the Citizens Through Improved Local Governments”. Based on these manuals, 06 Training sessions on SOPs/ Guidelines of SWM and Sewerage & Sanitation imparted to relevant staff (Municipal Officers Infrastructure & Services, Sub Engineers, Sanitary Inspector and Sanitary Supervisors) of all MCs of partner districts i.e., Mandi Bahauddin, Sheikhpura, Toba Tek Singh and Khanewal.



Training on SOPs of Municipal Services

06 Training sessions on SOPs/ Guidelines of Solid Waste Management and Sewerage & Sanitation have been imparted to concerned staff (Municipal Officers Infrastructure & Services, Sub Engineers, Sanitary Inspector and Sanitary Supervisors) of all MCs of partner districts i.e., Mandi Bahauddin, Sheikhpura, Toba Tek Singh and Khanewal.



Project Steering Committee Meeting

Project Steering Committee (PSC) meeting of the GIZ-funded project “Strengthening Provision of Municipal Services to the Citizens Through Improved Local Governments” was held on Aug 16, 2022. Secretary LG & CDD Mr. Mubasher Hussain delivered the welcome address while MD PMDFC, M. Iftikhar Rasool briefed participants about meeting agenda points. MD PMDFC also presented the progress of the project and shared the details about different initiatives taken under the project. Dr. Kiran Farhan Consultant for SOPs development, shared highlights from her report. Mr. Shahzad Khan Sherwani, Project coordinator/ GM(F&A) briefed the Project Steering Committee (PSC) on Trainings regarding SOPs of Municipal Services to LG Officials held under the project. He also briefed about the development of E training Modules and Website of Punjab Local Govt. Academy Lalamusa.

