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# Bi-Annual Progress Report

(July 2024 to December 2024)

Punjab Municipal Development Fund Company

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# **Punjab Municipal Development Fund Company**

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## 1 Punjab Cities Program (PCP)

### 1.1 Introduction

To fulfill DLIs, a comprehensive framework is developed encompassing the process activities, roles & responsibilities of the stakeholders and documentation required as per the agreed Means of Verification. PMDFC is continuously monitoring construction activities through its field teams and supervision consultants. PMDFC teams are also providing requisite backstopping support to MCs staff in building the capacity of MCs to handle such kind of donor-funded projects. This provides a glimpse of efforts accomplished by PMDFC Team from time to time. Moreover, the team is also putting its best efforts to accomplish the specific requirements to fulfill DLIs for subsequent releases. The report encompasses activities majorly carried out during the time period from July 01, 2024 to December 31, 2024.

### 1.2 PCP Salient Features

#### Program Développement Objective

The development objective of the Program is to strengthen the performance of urban local governments participating in urban management and service delivery.

#### Program Cost

Table 1: Program Cost *(1 USD = PKR 152.90)*

Share	USD (Million)	PKR (Million)
<b>Foreign:</b>	200.00	30,580.00
<b>Local:</b> GoPb /MCs co-financing	36.00	5,504.40
<b>Total:</b>	<b>236.00</b>	<b>36,084.40</b>

#### Components' Allocation

Window #	Financing Modality	Amount (US \$ M)	Amount (%)
<b>1</b>	IDA Allocation for Performance Grants (PforR)	180.00	90
<b>2</b>	IDA Allocation for Institutional Strengthening (IPF)	20.00	10

#### Key Features/ PCP Components

The Program is using a hybrid of Investment Project Financing (IPF) and Program for Results (P for R) instrument.

- a) Infrastructure Development (Window-I; Program for Result)** provides Performance-Based Grants (PBGs) to MCs (**total USD 180 M**) based on results achieved

by the MCs against the Disbursement-Linked Indicators DLI 1; MACs - USD 45 M (25%) and DLI 2; PMs – USD 135 M (75%). MCs will contribute 20% of the funds released to them

**b) Institutional Strengthening (Window-2; Investment Project Financing)**

supports provincial government agencies (Finance Department, LG&CD Department, Local Government Board, and PMDFC and selected MCs with technical assistance and institutional strengthening. **(Total Cost; USD 20 Million)**

**Program Cities**

Table 2: 16 Cities (Municipal Committees) included in the Program

North Punjab	Population 2023	Centre Punjab	Population 2023	South Punjab	Population 2023
Daska	228,626	Gojra	214,349	Bahawalnagar	241,873
Hafizabad	318,621	Jarranwala	170,872	Burewala	361,664
Jhelum	291,022	Jhang	606,533	Khanewal	281,890
Kamoke	292,023	Kamalia	166,617	Kotaddu	142,161
Muridke	254,291	Okara	533,693	Vehari	210,288
Wazirabad	152,624				

Source: Population Census 2023 PBS

**Actual Releases and Utilization (\*upto Dec 31, 2024)**

[ Figures in Million ]

FY	Window	Releases		Utilization	
		PKR	USD	PKR	USD
2019-20	IPF-PMDFC	185.11	1.20	17.47	0.11
	PBGs-MCs	1,442.41	9.52	0.18	0.001
	<b>Sub-Total</b>	<b>1,627.53</b>	<b>10.72</b>	<b>17.65</b>	<b>0.11</b>
2020-21	IPF-PMDFC	160.00	0.99	289.36	1.84
	PBGs-MCs	7,065.05	42.64	960.79	6.34
	<b>Sub-Total</b>	<b>7,225.05</b>	<b>43.64</b>	<b>1,250.16</b>	<b>8.18</b>
2021-22	IPF-PMDFC	651.49	3.65	341.85	2.03
	PBGs-MCs	8,504.96	53.93	1,116.56	6.96
	<b>Sub-Total</b>	<b>9,156.45</b>	<b>57.59</b>	<b>1,458.41</b>	<b>8.99</b>
2022-23	IPF-PMDFC	907.94	3.48	590.52	3.09
	PBGs-MCs	14,473.44	50.57	2,445.33	14.81
	<b>Sub-Total</b>	<b>15,381.39</b>	<b>54.05</b>	<b>3,035.85</b>	<b>17.90</b>
2023-24	IPF-PMDFC	427.75	1.53	893.05	3.20
	IPF-FD, PBG Unit	62.26	0.20	32.86	0.11
	PBGs-MCs	3,654.69	13.12	6,574.19	41.69
	<b>Sub-Total</b>	<b>4,144.70</b>	<b>14.85</b>	<b>7,500.09</b>	<b>44.99</b>
	IPF-PMDFC	285.8595796	1.02696	197.06	0.71

<b>2024-25</b> (till 31.12.24)	IPF-FD, PBG Unit	-	-	6.31	0.02
	PBGs-MCs	-	-	2,155.87	13.67
	<b>Sub-Total</b>	<b>285.86</b>	<b>1.03</b>	<b>2,359.25</b>	<b>14.40</b>
<b>Total</b>	<b>IPF-PMDFC</b>	<b>2,618.15</b>	<b>11.88</b>	<b>2,329.31</b>	<b>10.97</b>
	IPF-FD, PBG Unit	62.26	0.20	39.17	0.13
	<b>Total IPF</b>	<b>2,680.41</b>	<b>12.09</b>	<b>2,368.49</b>	<b>11.10</b>
	<b>PBGs-MCs</b>	<b>35,140.56</b>	<b>169.79</b>	<b>13,252.93</b>	<b>83.48</b>
	<b>Grand Total</b>	<b>37,820.97</b>	<b>181.87</b>	<b>15,621.42</b>	<b>94.58</b>

\*As per the actual transfer from FD in MC's accounts - Bank Statement for the period ending December 31, 2024.

## Summary of Activities/Achievements by Program Component

### Highlights of Key Accomplishments

PCP team is striving to execute the program operations. Program team is continuously monitoring and overseeing the implementation of M&R projects and Provision of machinery & equipment for solid waste management and infrastructure development schemes being executed by 16 partner MCs.

## 2 Infrastructure Development Activities

The Infrastructure Development (ID) section of PMDFC is working on various sub-projects to improve municipal services infrastructure in 16 Partner Municipal Committees under Punjab Cities Programme (PCP). So far 41 infrastructure projects worth about PKR 4500 million has been successfully completed. The completed projects include the rehabilitation of green belts and parks, improvement and beautification of walls and chowks, rehabilitation of disposal stations and sewerage systems, SWM parking sheds, tuff pavers, and roads.

Currently, there are 122 sub-projects underway, totaling 34,351 million PKR. These projects encompass improvements in water supply, roads, parks, street lights, and sewerage systems, including Waste Water Treatment Plants (WWTP).

### 2.1.1 Complete Sewerage Solution for PCP Partner Cities

Our commitment to modernizing aging infrastructure for Comprehensive Sewerage Systems and Waste Water Treatment Plants remains steadfast, ensuring sustainable urban development. While earlier phases of the Punjab Cities Program (PCP) addressed some aspects of outdated sewerage networks, the imperative for a comprehensive overhaul has become increasingly apparent. Central to this effort is the installation of Waste Water Treatment Plants across 11 PCP partner cities, essential for the efficient operation of the entire system.

Recognizing the urgency, the PCP has allocated PKR 17,554 million for implementing comprehensive sewerage solutions, including waste water treatment facilities. This initiative not only addresses environmental concerns such as groundwater contamination but also provides a crucial resource for agricultural and horticultural purposes. Moreover, it promises to significantly enhance municipal service delivery standards, thereby improving residents' quality of life. Additionally, the modernized system is expected to reduce annual operation and maintenance costs, promoting sustainable urban development in the future.

Turning to Storm Drainage Systems, our focus is on enhancing infrastructure resilience and mitigating rainfall impacts through innovative projects. These include the development of Underground Rainwater Storage Tanks in 4 PCP partner cities, poised to bring about positive urban transformations.

Significant investments have been allocated for these critical projects across various partner cities:

- Muridke: PKR 200.00 million
- Kamoke: PKR 300.00 million
- Khanewal: PKR 500.00 million
- Jhelum: PKR 353.00 million
- Wazirabad: PKR 275.00 million
- Bahawalnagar: PKR 200.00 million
- Vehari: PKR 400.00 million
- Daska: PKR 1,003.20 million

### **2.1.2 Water Supply System**

Shifting our focus to Water Supply Systems, the Punjab Cities Program is making significant strides towards enhancing living standards and urban infrastructure. Investments in water supply schemes across partner cities are poised to address the critical need for clean and reliable water sources, ultimately improving living conditions and enhancing resilience in the face of water-related challenges. In this regard Kamoke Water Supply Scheme is near completion while water supply schemes in other PCP Cities are also to start soon as per the below allocation

- Water Supply Schemes
- Kamoke: PKR 375.76 million
- Burewala: PKR 572.77 million
- Bahawalnagar: PKR 718.41 million
- Jhelum: PKR 164.04 million
- Vehari: PKR 1,040.20 million

These investments underscore the importance of securing dependable water supplies for urban development and human well-being, promising more efficient water distribution and an improved quality of life for residents.

### 2.1.3 Development of Parks & Green Spaces

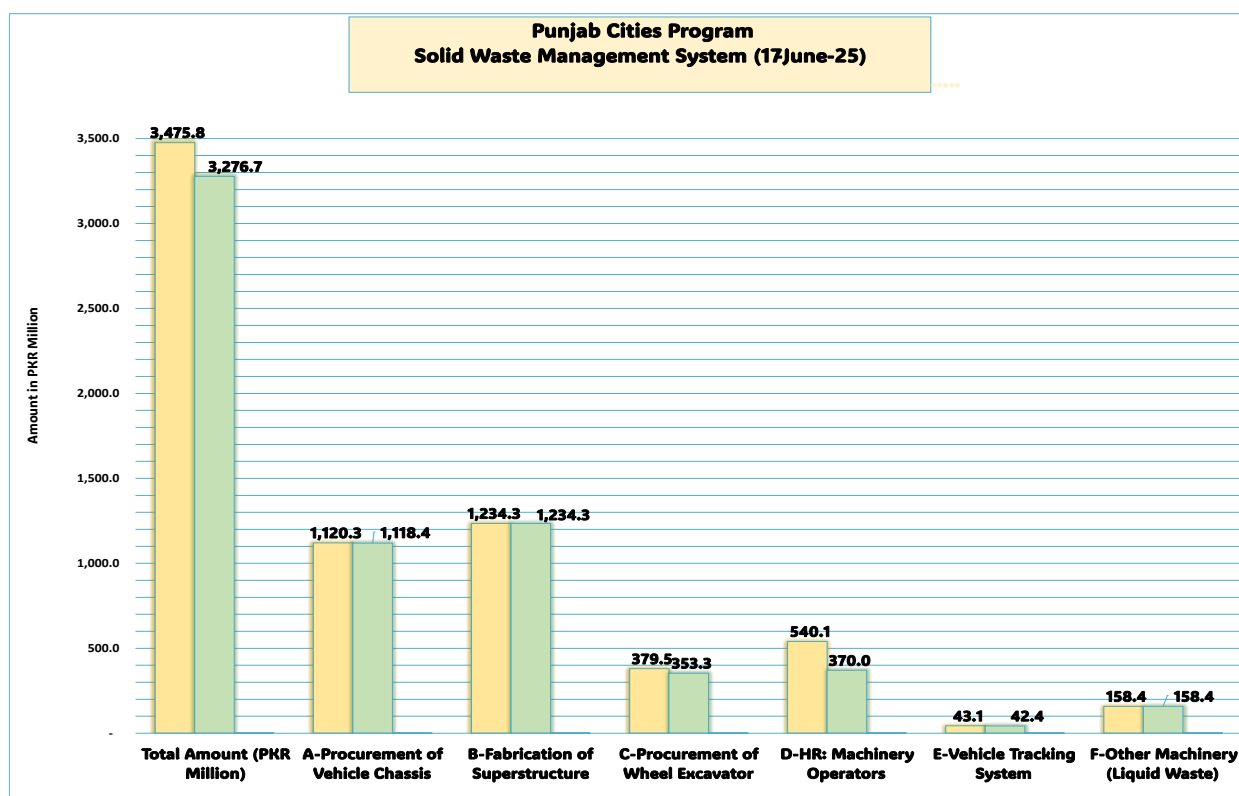
Finally, under the Parks initiative, the Punjab Cities Program is prioritizing the creation of cleaner and greener urban spaces across partner cities. This endeavor is set to usher in a new era of sustainability and environmental well-being, enhancing the overall quality of life for residents while addressing the challenges of rapid urbanization. The Govt Colony Park in Okara, Ume Rubab Ladies Park, Jhang are completed while Altaf Park in Jehlum and Ladies Park Kamoke are going to be complete soon.

These investments underscore our commitment to providing well-maintained and aesthetically pleasing public parks, vital for fostering cleaner, greener, and more liveable cities for all residents. The detail of Projects is as under;

### 2.1.4 Provision of Machinery & Equipment for SWM

#### Progress Summary

Group	Description	TS Cost	Revised Contract Cost	Expenditure Incurred
			<i>Million PKR</i>	
<b>A</b>	Procurement of Vehicle Chassis	<b>1,120.3</b>	<b>1,129.0</b>	<b>1,118.4</b>
<b>B</b>	Fabrication of Superstructure	<b>1,234.3</b>	<b>1,234.9</b>	<b>1,234.3</b>
<b>C</b>	Procurement of Wheel Excavator	<b>379.5</b>	<b>353.3</b>	<b>353.3</b>
<b>D</b>	Others (HR-Drivers, Operators Cost etc)	<b>540.1</b>	<b>540.1</b>	<b>370.0</b>
<b>E</b>	Vehicle Tracking System	<b>43.1</b>	<b>42.5</b>	<b>42.4</b>
<b>F</b>	Other Machinery (liquid waste etc.)	<b>158.4</b>	<b>158.4</b>	<b>158.4</b>
<b>Grand Total</b>		<b>3,475.8</b>	<b>3,458.1</b>	<b>3,276.7</b>



## 2.1.5 Infrastructure Sub Projects Detail

### List of Projects Completed

Sr. No	MC Name	Project Name	PKR Millions	
			AA Cost	Final Contract Amount
1	Jhelum	Provision of Street Lights in Jhelum city	148.30	141.48
1	Daska	Construction of SWM Parking Shed in Daska City	36.00	33.27
2		Laying of Tuff Pavers in Daska City	64.00	66.96
3		Provision of Street Lights in Daska City	157.70	139.99
4		Rehab and imp of Road (Awami) in Daska City	87.48	74.56
5	Wazirabad	Construction of SWM Parking Shed in Wazirabad City	120.63	125.20
6		SCADA System for Tubewells in Wazirabad City	37.30	27.08
7		Improvement and rehabilitation of 04 roads & 02 Chowks in Wazirabad City	201.00	205.65
8	Hafizabad	Construction of Roads (3 Nos.) in Hafizabad City	359.11	383.04
9		Construction of SWM Parking Shed in Hafizabad City	81.81	74.52
10	Kamoke	Construction of SWM Parking Shed in Kamoke City	69.20	79.34
11		Construction of Stromwater facilites in Kamoke City	107.94	114.55
12		Solarization of MC Office in Kamoke City	13.40	12.33
13		Imp and Rehab of Roads in Kamoke City	381.46	391.06

Sr. No	MC Name	Project Name	AA Cost	Final Contract Amount
14	Muridke	Improvement and Construction of Roads in Muredke city	258.00	262.95
15		Construction of Canal Road in Muredke city	254.02	232.89
16		Construction of SWM Parking Shed in Muredke city	53.28	57.47
17	Gojra	Construction of SWM Parking Shed in Gojra city	57.86	56.25
18		Construction of P2 Mission Mongi Road in Gojra city	162.86	148.06
19		Construction of Road (P3 and P4: Hasni Colony, Insar Colony and Chimna Peer) in Gojra city	132.40	132.26
20		Construction of P1 Toba- Gojra Road in Gojra city	291.71	272.11
21		P3-Providing and fixing of RPC manhole covers in Gojra city	11.46	7.92
22		P5-Supply of liquid waste machinery in Gojra city	6.29	5.67
23		Jhang	Laying of Tuff Pavers 6/No. Roads in Jhang city	150.83
24	Construction of SWM Parking Shed in Jhang city		83.88	84.00
25	Rehabilitation of 5 Existing Green Belts in Jhang city		20.81	18.55
26	Improvement and Beautification of Walls in Jhang city		29.50	28.95
27	Improvement and Beautification of Chowks in Jhang city		49.12	43.00
28	Rehab of existing sewerage system in Jhang city Part-IA in Jhang city		79.52	70.20
29	Rehab of existing disposal station in Jhang city Part-IB in Jhang city		201.13	185.20
30	Rehabilitation of Dhajji Road Park (Ladies Park) in Jhang city		25.16	25.16
31	Construction of disposal station (Zone-1)		293.90	293.90
32	Jaranwala		Construction of SWM Parking Shed in Jaranwala city	25.90
33		P3-Rehab of Drain of Disposal works and fixing of manhole covers in Jaranwala city	33.55	33.25
34		Construction of 07 Roads + 03 Chowks in Jaranwala city	295.00	292.25
35		P5-Supply of liquid waste machinery in Jaranwala city	56.45	52.45
36		P6-Desilting of sewerage lines in Jaranwala city	8.02	6.71
37	Kamalia	Construction of Roads (02x Tuff Pavers) in Kamalia city	55.57	56.70
38		Construction of 01 Road + 3 Chowks in Kamalia city	93.40	95.67
39		Construction of General Bus Stand in Kamalia city	112.97	128.83
40		Construction of SWM Parking Shed in Kamalia city	42.54	49.00
41		P3-Providing and fixing of RPC manhole covers in Kamalia city	11.80	10.26

Sr. No	MC Name	Project Name	AA Cost	Final Contract Amount
42	Okara	Construction of SWM Parking Shed in Okara city	81.37	85.56
43		Improvement and Rehab of Park (Govt Colony)	106.85	62.08
44		Imp, widening & raising of Road (Tank Chowk to Akbar Chowk) in Okara city	98.33	110.50
45		Construction of Park (5/4L) in Okara city (Revised AA)	158.55	158.16
46		P3-Supply of Liquid Waste Machinery in Okara city	49.30	47.62
47		Construction of Roads (65 Tuff Pavers) in Okara city	174.76	180.28
48		Construction of Roads (MA Jinnah Rd) in Okara city	197.60	217.64
49		P4-Providing and fixing of RPC manhole covers in Okara city	15.25	13.35
50		Construction of Roads (Benazir Avenue) in Okara city	68.77	78.84
51		Khanewal	Construction of Jaswant Nagar Chowk to SP Chowk, SP Chowk to Underpass Road, and Iqbal Chowk to Stadium Road in Khanewala city	231.90
52	Construction of Jaswant Nagar Chowk to Tea factory Road and Old Karkhana road in Khanewala city		166.98	172.25
53	Vehari	Improvement/Rehab of Muhammadi Bakery Road	60.43	55.21
54		Improvement/Rehab of Roads 02 (Jinah + Zoo)	150.92	149.21
55		Improvement/Rehab of Roads 02 (Sharqi Colony + Seed farm)	131.44	124.20
56		Improvement/Rehab of Roads 03 (Canal + Railway + Colony)	158.73	144.20
57		Construction of SWM Parking Shed in Vehari city	35.92	35.32
58	Bahawalnagar	Construction of SWM Parking Shed in Bahawalnagar city	15.00	15.34
59		Provision of RCC and PCC manhole covers in Bahawalnagar city	9.96	9.62
60	Burewala	Construction of SWM Parking Shed in Burewala city	31.22	31.92
61	Kot Addu	Roads (Tuff Pavers)	133.55	136.44
62		SWM Parking Shed	49.22	44.74
			<b>6,888.30</b>	<b>6,807.92</b>

### List of Projects under Implementation Phase

Sr. No	MC Name	Sub-Project Name	AA Cost in PKR Million	Revised/ Contract Cost in PKR Million	Physical Progress
1	Jhelum	Rehab of 01 Existing Parks (Altaf Park) in Jhelum city	101.18	99.90	74%
2		Construction of Kalan Gujran Park in Jhelum city	173.82	173.82	72%
3		Construction of SWM Parking Shed in Jhelum city	61.28	65.65	55%
4		Construction of Strom Water Facilities in Jhelum city	56.79	51.15	78%
5		Provision of Water Supply scheme in Jhelum city	164.04	154.48	10%
6		SCADA System for Tubewells in Jhelum city	53.47	41.62	66%
7	Daska	Construction of Trunk Sewer 36" in Daska City	115.28	94.37	96%
8		Construction of Strom Drainage System in Daska City	1,003.20	888.36	86%
9		Construction of Roads 02 (Pasroor and Jamkey road) in Daska City	274.00	285.44	35%
10		Construction of Roads 03 (Bank Road, Wazirabad road and college road) in Daska City	296.28	313.57	36%
11	Wazirabad	Solarization of 02 Tube wells & 01 Disposal Station in Wazirabad City	58.40	52.20	92%
12		Provision of Water Supply scheme in Wazirabad City	353.17	280.01	6%
13		Part A- Providing and Laying Main and Lateral Lines in Wazirabad city	741.00	712.58	1%
14		Provision of Storm Water Facilities in Wazirabad City	236.51	222.62	30%
15	Kamoke	Provision of Water Supply scheme in Kamoke City	367.76	372.98	96%
16		Construction of additional Manholes and provision of Dewatering sets for improvement of sewerage in Kamoke	254.14	249.30	88%
17		Rehab of Park (Ladies) in Kamoke City	165.72	154.75	52%
18		Solarization of disposal station in Kamoke City	56.60	47.54	65%
19	Muridke	Rehab of existing Sewerage System in Muredke city	288.00	284.57	50%
20		Solarization of tube wells in Muredke city	44.62	45.74	75%
21	Gojra	P1-Laying of New sewerage lines in Gojra city	421.39	426.86	96%

Sr. No	MC Name	Sub-Project Name	AA Cost in PKR Million	Revised/ Contract Cost in PKR Million	Physical Progress
22		P2-Disposal Stations and Force Main in Gojra city	505.46	442.24	96%
23		P4-Constructions of wastewater treatment plant (WWTP) in Gojra city	515.47	483.28	60%
24	Jhang	Laying of sewerage scheme (Zone 1)	1,080.95	1,009.67	82%
25		Construction of WWTP in Jhang	897.65	804.03	56%
26	Kamalia	P1-Laying of Sewerage System in Kamalia city	458.37	428.32	52%
27		P4-Waster Water Treatment Plant in Kamalia city	526.98	378.84	45%
28		P5-Liquid Waste Machinery in Kamalia city	28.37	28.78	75%
29		P2-Construction of Disposal Station in Kamalia city	393.52	343.24	77%
30	Jaranwala	P1-Laying of Sewerage System in Jaranwala city	708.80	692.51	35%
31		P2-Disposal stations and forcemain in Jaranwala city	765.06	758.20	57%
32		P4-Waster Water Treatment Plant in Jaranwala city	913.70	488.07	3%
33	Okara	Improvement and Rehabilitation of Roads in Okara City	363.19	374.09	45%
34		Providing and laying of Tuff Pavers in 100 streets in Okara City	265.74	270.77	45%
35		Solarization of Disposal Stations in Okara city	178.35	165.50	70%
36		P1-Laying of Sewerage System in Okara city	986.51	964.20	71%
37		Rehab and Repair of Roads and Chowks in MC Okara	86.50	44.93	3%
38		P2-Waster Water Treatment Plant in Okara city	815.96	682.54	63%
39	Khanewal	Comprehensive Sewerage Scheme in Khanewal city	1,248.44	1,064.69	94%
40		Solarization of water pumps in Khanewal city	124.14	87.55	10%
41	Vehari	Solarization of water pumps and disposal station	182.66	169.09	85%
42		Construction of Underground water storage tank in Vehari city	195.84	212.52	35%
43		Improvement and Extension of Sewerage system in Vehari city	96.80	75.15	30%
44		Rehab and Improvement of Parks South Zone	149.28	131.33	30%
45		Improvement/Rehab of Roads Central Zone	311.91	311.91	40%

Sr. No	MC Name	Sub-Project Name	AA Cost in PKR Million	Revised/ Contract Cost in PKR Million	Physical Progress
46		Improvement/Rehab of Roads Eastern Zone	247.73	247.73	40%
47		Improvement/Rehab of Roads Western Zone	236.82	236.82	40%
48		Rehab and Improvement of Parks North Zone	167.02	147.66	30%
49		Specialized & Decentralized water treatment plant for horticulture purpose at Bhatta Ikram Disposal station in Vehari City.	33.80	30.27	8%
50	Bahawal-nagar	Construction of TP-3 (Haroonabad road) in Bahawalnagar city	387.20	387.20	96%
51		Solarization of pumps and disposal stations in Bahawalnagar city	161.00	161.00	93%
52		Rehab of 01 Park & 01 Playground in Bahawalnagar city	177.70	157.86	76%
53	Burewala	Construction of Roads (18 roads) in Burewala city	1,250.12	1,145.54	95%
54		Solarization of disposal stations in Burewala city	133.85	1,042.40	78%
55		Construction of Roads (07 roads) in Burewala city	163.99	140.03	72%
<b>Total</b>			<b>20,045.52</b>	<b>19,125.46</b>	<b>-</b>

### List of Projects Awaiting Approval from Competent Forum

Sr. No	MC Name	Project Name	Cost in Millions	Consultant	Forum
1	Daska	Provision of machinery for disaster management	46.05	ENVIRO	DDC
2	Kamoke	Reconstruction/Upgradation of roads and street lights in Kamoke city (Zone 1)	220.89	NESPAK	DDWP
3		Reconstruction/Upgradation of roads and street lights in Kamoke city (Zone 2)	421.93	NESPAK	DDSC
4	Muredke	Provision of stormwater facilities in Muredke city	94.73	ENVIRO	DDC
5		Provision of machinery for disaster management	55.10	ENVIRO	DDC
6	Jhang	Solarization of Disposal Stations in Jhang city	286.60	ENVIRO	DDWP
7	Gojra	Solarization of New Disposal Stations in Gojra city	65.50	ENVIRO	DDC

Sr. No	MC Name	Project Name	Cost in Millions	Consultant	Forum
8	Burewala	Construction of General Bus Stand in Burewala city	451.00	ASIAN	DDSC
		<b>Total</b>	<b>1,641.80</b>	-	-

### List of Projects under Preparation Stage (Under Design & PC-I Finalization)

Sr. No	MC Name	Project Name	Cost in Millions	Consultant	Current Status as of Today
1	Jhelum	Construction of entry points and beautification of chowk on jada chowk	55.0	MMP	Design under finalization
2		Provision of tuff pavers in bilal town of Jehlum city	380.00	MMP	Design under finalization
3		Beautification and katchery chowk in Jehlum City	30.00	MMP	Design under finalization
4		Construction of Strom water drainage facilities along 4 roads in Jehlum city	400.00	MMP	Design under finalization
5	Kamoke	Improvement/Beautification of Public Space/ Green Belts/ Walls in Kamoke City	150.00	NESPAK	Design under finalization
6		Construction of Waiting Area in Kamoke city	50.00	NESPAK	Design under finalization
7		Development of Food Street/ Model Bazar in Kamoke city	50.00	NESPAK	Design under finalization
8		Improvement & Rehabilitation of RCC Nallah (05) in Kamoke city	350.00	NESPAK	Design under finalization
9	Gojra	Improvement of roads and model bazra in MC Gojra	150.00	MMP	PC-1 under finalization
10	Muridke	Provision of tuff pavers in streets of Muredke city	600.00	NESPAK	Design under finalization
11		Improvement of GBS Muredke city	250.00	JERS	Design under finalization
12	Jaranwala	Improvement / Rehabilitation of Model Streets / Bazar in MC Jaranwala.	150.00	MMP	PC-1 under finalization
13		Improvement / Rehabilitation of Roads, Entry Gate, Bike Line & Relevant Structures in Jaranawala	150.00	MMP	PC-1 under finalization

Sr. No	MC Name	Project Name	Cost in Millions	Consultant	Current Status as of Today
14		Improvement / Rehabilitation of Parks & Green Belts in MC Jaranwala	150.00	MMP	PC-1 under finalization
15		Provision of Solarization for Disposal Stations & Office Building of MC Jaranwala.	120.00	MMP	PC-1 under finalization
16		Provision of Disaster Management System in Municipal Committee Jaranwala	90.00	MMP	PC-1 under finalization
17	Burewala	Improvement and construction of Roads (45 roads) in Burewala city	720.00	ASIAN	Design under finalization
18		Rehabilitation of street lights at ring road in Burewala city	300.00	ASIAN	Design under finalization
19		Rehabilitation of contaminated water supply areas in Burewala city	200.00	ASIAN	Design under finalization
20		Provision of new sucker machine, desilting machine for manhole in Burewala city	100.00	ASIAN	Design under finalization
21	Kot Addu	Combine unit of sucker jetter, Desilting Machine and Autopriming dewatering pump for MC Kot Addu	61.00	MMP	PC-1 under finalization
22		Solarization of disposal station, filtration plants, and parks of MC Kot Addu	60.00	MMP	Design under finalization
<b>Total</b>			<b>4,566.00</b>	-	-

### List of Projects – PC-Is under Bidding

Sr. No	MC Name	Project Name	AA Cost in Millions
1	Wazirabad	Part B - Construction of Disposal Station in Wazirabad city	490.51
2		Part C- Construction of WWTP in Wazirabad city	855.88
3		Part D- Providing and Laying of RPC Manholes in Wazirabad city	12.51
4	Hafizabad	Part A- Laying of Sewerage in Hafizabad city	509.30
5		Part B- Construction of Disposal station with forceman in Hafizabad city	664.52
6		Part C- Construction of WWTP in Hafizabad city	595.53
7	Daska	Rehabilitation and Improvement of (2) Roads (Family Hospital and Jinah Chowk) in Daska City	265.08
8		Improvement of various roads and larri adda chowk in Daska city	571.25

Sr. No	MC Name	Project Name	AA Cost in Millions
9		Rehabilitation and improvement of various roads/ streets in Daska city	486.02
10	Kamoke	SCADA system for tubewells and disposal stations	25.88
11	Jhang	Provision of Liquid Waste Machinery in Jhang city	74.96
12		Provision of machinery for disaster management in Jhang city	76.09
13		SCADA system for 01 disposal stations in Jhang city	13.97
14		Development of Food Street/ Recreational point in Jhang city.	20.00
15		Construction of waiting area and laying of tuff pavers in GBS Jhang city	99.81
16		Construction & Development of Walls of Jhang and waiting area/sitting points for General Public in Jhang city.	29.26
17		Construction of carpeted link road from Mian Bhakkar Road to Katcha multan road in Jhang city	33.09
18		Construction & improvement of parks in Jhang City including Basti Jalalabad, Riaz Chowk Tanki No.2 satellite town etc.	69.81
19		Gojra	Solarization of Old Disposal Stations and MC office in Gojra city
20	Muredke	SCADA System for 04 Tubewells and 01 disposal station in Muredke city	34.93
21	Kamalia	Improvement and Rehab of Tuff pavers and roads in Kamalia city	630.00
22	Okara	Rehabilitation/ Construction of Pedestrian Walkway and side drains in various areas of okara city	74.89
23	Khanewal	Installations of 3 Tube wells with rehabilitations of 3 OHRs & laying of water supply lines	47.50
24		Provision of Underground water storage tank in Khanewala city	169.50
25		Rehab and Improvement of various roads in city Khanewal	313.54
26		Fixing and Installation of Tuff pavers on different streets in city Khanewal	661.21
27		Construction of Fazal Park in Khanewala city (Revised)	157.56
28	Bahawalnagar	Provision of Water Supply (Amended) in Bahawalnagar city	658.51
29		Construction of TP-02 (Chistian Pathak to Karmanwala Chowk) road in Bahawalnagar city	382.80
30		Comprehensive Sewerage Scheme in Bahawalnagar city	1,582.27
31	Burewala	Part A- Rehab of disposal stations and force main in Burewala city	519.83
32		Part B- Laying of sewer lines in Burewala city	79.26
33		Part C- Construction of WWTP in Burewala city	261.92



## 4 Institutional Strengthening (IS) Activities

### 4.1 Implementation of GRM, PMS & MCs' Websites

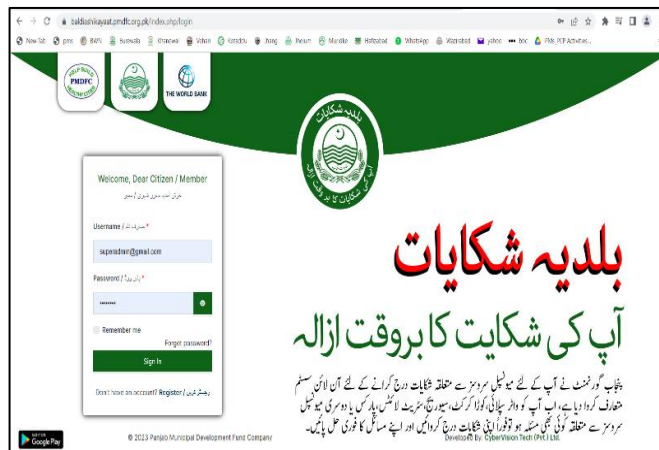
PMDFC is actively seeking improvements in local governments and the delivery of municipal services to promote its goal of "Help Build Healthy Cities." Improvement of Municipal Services, is being sought through e-governance systems which have been introduced at MCs like Performance Management System (PMS), Grievance Redress Mechanism (GRM)/Complaint Tracking System (CTS) and MC's Website.

In the Punjab Cities Program (PCP) these systems are being implemented in partner local governments under Transparency and Accountability result area and declared Minimum Access Conditions (MACs) and certain scores have been allocated under Performance Measures.

The detail regarding the upgradation of systems is as under:

#### **Grievance Redress Mechanism (GRM) [www.baldiaShikayaat.pmdfc.org.pk](http://www.baldiaShikayaat.pmdfc.org.pk)**

The Grievance Redress Mechanism (GRM) is a vital component of citizen-centric governance, designed to ensure transparency, accountability, and responsiveness in public service delivery. Its core objective is to assist citizens and local governments in effectively managing the registration, tracking, and resolution of complaints in a timely and efficient manner. The GRM enables structured, two-way communication between the public and local government institutions,



allowing grievances to be addressed systematically and fairly. To maximize accessibility, a multi-channel approach has been adopted. Citizens can submit complaints through the *Baldia Shikayaat* mobile application—via text or voice messages—or by physically visiting designated complaint cells established at local government offices. Complaints can also be lodged through telephone calls, written letters, and the online forms available on the websites of PCP local governments. To improve transparency and ensure accountability, the system is equipped with automated SMS alerts and notifications, allowing complainants to track the status of their grievances in real time.

## **4.2 Roll out of GRM in PICP Cities**

The GRM system has been successfully implemented in 16 PCP local governments and is currently active, playing a key role in improving public trust and governance by providing a structured and accessible platform for grievance resolution. Its continued operation is vital for sustaining citizen engagement beyond the closure of the PCP program. As part of the long-term sustainability plan, the system is proposed to be replicated and further strengthened for PICP local governments through digital upgrades, improved integration, and capacity-building of staff. The Stakeholder Engagement Plan (SEP) will also be periodically reviewed and updated to ensure that all communication remains clear, inclusive, and consistent with evolving project requirements. These updates will help ensure that methods of engagement remain responsive to citizens' needs and that any significant changes in project activities, timelines, or scope are effectively conveyed to stakeholders.

The Punjab Municipal Development Fund Company (PMDFC) developed GRM, will be further reinforced under PICP. The system will be enhanced to address sensitive and emerging issues such as cases of women harassment, and include features such as real-time alerts, advanced tracking dashboards, and data analytics for grievance trends and resolution effectiveness. A designated GRM Focal Person will be responsible for managing the centralized grievance database, which ensures a systematic record of all submitted complaints. This database logs critical information including the complainant's name or organization, the date and nature of the grievance, actions taken by relevant stakeholders, and the final outcome. The database also documents how and when the resolution was communicated back to the complainant. These processes help ensure transparency, improve service quality, and foster a responsive environment where citizens feel empowered to raise their concerns and receive timely redress.

## Status of Complaint received & Resolved during the year 2024-25

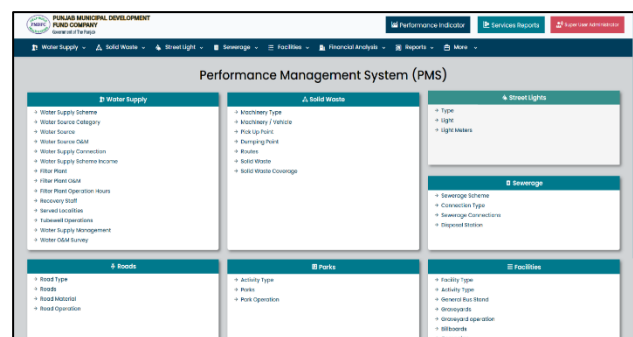
YEARLY SECTOR WISE COMPLAINTS SUMMARY (2024 - 2025)													
Sr. No.	local government	Water Supply			Solid Waste			Sewerage			Street Lights		
		Received	Resolved	Resolved %	Received	Resolved	Resolved %	Received	Resolved	Resolved %	Received	Resolved	Resolved %
1	Bahawalnagar	29	25	86%	282	282	100%	782	777	99%	2	2	100%
2	Burewala	4	3	75%	22	16	72%	71	55	77%	1	1	100%
3	Daska	4	4	100%	90	89	98%	538	538	100%	1	0	0%
4	Gojra	93	93	100%	2686	2684	99%	371	369	99%	5	5	100%
5	Hafizabad	21	18	85%	366	352	96%	472	460	97%	1	1	100%
6	Jaranwala	7	6	85%	33	30	90%	64	62	96%	7	3	42%
7	Jhang	9	8	88%	737	731	99%	1718	1699	98%	234	234	100%
8	Jhelum	58	54	93%	601	585	97%	226	214	94%	9	9	100%
9	Kamalia	7	6	85%	82	82	100%	254	248	97%	1	1	100%
10	Kamoke	-	-	-	197	196	99%	61	58	95%	-	-	-
11	Khanewal	35	21	60%	226	157	69%	624	456	73%	31	26	83%
12	Kot Addu	3	3	100%	146	143	97%	126	125	99%	2	2	100%
13	Muridke	5	2	40%	13	10	76%	83	59	71%	-	-	-
14	Okara	5	4	80%	42	35	83%	239	228	95%	7	5	71%
15	Vehari	51	46	90%	108	98	90%	785	707	90%	316	243	76%
16	Wazirabad	129	121	93%	141	133	94%	379	361	95%	33	31	93%
<b>Total</b>		<b>460</b>	<b>414</b>	<b>90%</b>	<b>5772</b>	<b>5623</b>	<b>97.41%</b>	<b>6793</b>	<b>6416</b>	<b>94.45%</b>	<b>650</b>	<b>563</b>	<b>86.61%</b>

### 4.3 PERFORMANCE MANAGEMENT SYSTEM (PMS)

The PMS is web-based software, for tracking & gauging the municipal services i.e. water supply, solid waste, Streetlight, Sewerage, Roads, Parks etc. being provided by MCs

#### Features of Upgraded PMS:

- Regular data collection on Key Performance Indicators (KPIs) for major municipal services like water supply, solid waste, sewerage, streetlight, Roads and Parks etc. for monitoring of status of service delivery

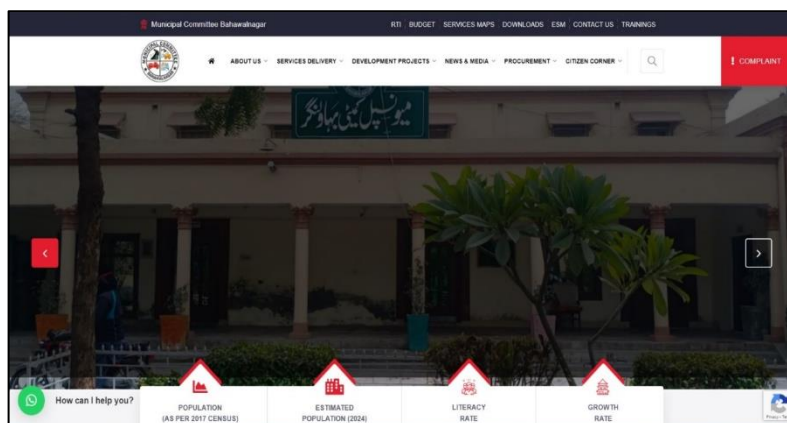


- The data regarding services like Roads, Parks, advertisement, slaughter houses etc. has been added so that the upgraded system act as a comprehensive database to satisfy the functions of Metropolitan Corporation and District Councils under PLGA 2022 “to maintain a comprehensive database”.

Water Supply Report 2024-2025 ( Detail )														
Performance Indicator: Average Hour of Water Supply to Households Per Day														
S.No	Division	District	local government	Jul, 2024	Aug, 2024	Sep, 2024	Oct, 2024	Nov, 2024	Dec, 2024	Jan, 2025	Feb, 2025	Mar, 2025	Apr, 2025	May, 2025
1	Bahawalpur	Bahawalnagar	Bahawalnagar	2.91	2.4	2.5	2.12	2.54	2.08	2.34	2.12	2.2	2.47	2.47
2	Faisalabad	Faisalabad	Jaranwala	3.09	1.93	1.51	1.68	1.5	1.53	2.11	1.49	1.49	1.5	1.49
3	-	Toba Tek Singh	Gojra	6.25	2.91	7.71	6.31	3.36	3.15	5.55	6.99	2.64	5.6	6.25
4	-	-	Kamalia	3.23	2.65	3.11	2.59	1.96	1.55	1.43	2.25	2.03	1.98	2.43
5	Gujranwala	Gujranwala	Kamoke	3.45	2.76	2.86	2.75	2.52	2.58	5.48	5.97	6.67	7.57	7.47
6	-	-	Wazirabad	7.95	5.47	5.28	8.15	8.44	7.82	6.67	7.91	8.17	7.63	3.97
7	-	Hafizabad	Hafizabad	4.05	3.05	3.86	4.27	4.49	4.53	4.1	3.88	4.53	4.09	3.9
8	-	Sialkot	Daska	12.45	12.18	12.84	11.65	10.21	10.84	10.83	11.99	10.83	11.19	10.83
9	Lahore	Sheikhupura	Muridke	8.23	8.4	6.36	7.35	6.97	5.61	7.07	7.51	7.44	6.36	7.16
10	Multan	Khanewal	Khanewal	4.21	3.76	3.9	3.10	3.54	3.96	3.36	3.7	3.74	4.85	5.26
11	-	Vehari	Burewala	4.83	4.83	5	4.83	5	4.83	4.83	5.35	4.83	5	4.83
12	-	-	Vehari	0.94	0.81	0.75	0.78	0.78	0.76	0.78	0.73	0.76	0.83	0.76
13	Rawalpindi	Jhelum	Jhelum	5.56	3.37	3.44	3.39	3.41	3.34	3.31	3.62	3.31	3.41	5.37
14	Sahiwal	Okara	Okara	9	8	8	7	7	6	6	6	6	7	0

#### 4.4 MC’s Dynamic Websites

PMDFC have developed local governments websites having information of public interest to promote transparency and accountability- Proactive disclosure of information to the citizens including real time information on development projects, budget, service delivery status, services maps, procurement plan, contract award, citizen corner having information for citizens on building plan approval, registration of birth, death, marriage, divorce etc.



#### Dynamic MC’s Websites Features

- The previous static websites have been converted into dynamic websites for dissemination of information to the citizens and other stakeholders.
- Information for general public interest has been placed at the website.
- The page has been created in the website where citizens can submit their request for information regarding RTI act 2013
- Information from GRM and PMS has been integrated into website, reports from PMS and GRM are available in the service delivery section of website
- Citizen corner has been created to facilitate the citizens regarding building plan approval, registration of birth, marriage, divorce and water connection etc.

- Citizen suggestions and feedback form has been created
- Procurement section has been strengthened with information regarding contract award, bidding evaluation sheets, procurement & GRM Committee notifications etc.
- Citizen can complain through website "Complaints" page
- Information relating to the infrastructure development projects, budget and service delivery is available at the websites.
- PMDFC has a strong focus on developing the technical skills of MC's staff through training and workshops to ensure websites are properly managed.
- Overall, PMDFC continuously provides technical support and helps in troubleshooting the issues faced by MCs regarding their respective websites.

#### **4.5 Consultancy under IS Section**

##### **1.3.2 Consultancy for Integrated Development and Asset Management Plans (IDAMP)**

**Consultancy Firm Hired:** **EY Ford Rhodes & JERS Consultancy Pvt Ltd. (JV Partners)**

**Total Contract Cost:** **PKR 82,113,048 (Rs.82.113 Million)**

PMDFC hired a Consulting Firm M/s EY Ford Rhodes Chartered Accounts & M/s JERS Consultancy (Pvt.) Ltd. (JV Partners) to develop Integrated Development Asset Management Plan (IDAMP) for 16 participating cities under PCP to support its partner cities in strengthening systems for improved planning, resource management and accountability. The preparation of these plans will be coordinated at the MC level and will be based on integration of capital investment and asset maintenance plans of MCs. These plans will be for a three-year period on a rolling basis and updated each year while adding another year to the horizon. For the purpose, the consulting firms has to complete the assignment with a focus to encourage a consistent approach and a common methodology for development and management of assets and to provide guidelines to ensure informed decision making by Program Municipalities for investment in management of those assets which help achieve the service delivery objectives.

##### **Salient features of the IDAMP Consultancy**

- **IDAMP Manual and Standard Operating Procedures (SOPs)** for 16 PCP cities were updated IDAMP Manual and SOPs are sets out the detailed procedures for planning and investment of resources through effective planning, careful management, accurate recording and reliable reporting of all the assets over the asset life cycle for optimized service delivery to the public.

- These procedures are based on tested methodology for the development of IDAMPs for Municipal Committees (MCs). IDAMP Framework and IDAMP Manual has been based on local as well as global asset planning and management practices and procedures.
- The primary purpose of IDAMP Manual is to prescribe the Standard Operating Procedures (SOPs) for evidence-based planning, budgeting and management of assets on a medium-term horizon of three years.
- **IDAMP Framework** were developed of 16 PCP cities to describe principles/ guidelines and policies for efficient and transparent asset management and reporting system. The key purpose of IDAMP Framework is the effective management of asset portfolio of the Municipal Committees (MCs) in order to achieve service delivery objectives. IDAMP Framework is intended to achieve the following purposes:
  - Encourage a consistent approach and a common methodology for development and management of assets
  - Emphasize the importance of developing robust asset management plans linked to rigorous long term financial planning to help achieve the service delivery objectives
  - Provide guidelines to ensure informed decision making by MCs for investment in and management of those assets which help achieve the service delivery objectives;
  - Establish principles for the development of detailed Standard Operating Procedures for implementation and sustainability of IDAMP
  - IDAMP Framework provides principles and guidance about the following areas of asset management:
    - Planning of Assets:
      - Development of project proposals for rehabilitation/ replacement or new assets creation
      - Appraisal of proposed projects
      - Selection of suitable projects for implementation
    - Operation and maintenance (O&M) planning of assets
    - Monitoring and Evaluation of implementation of IDAMP
- **Integrated Development Asset Management Plans (IDAMPs) Three years** rolling IDAMPs have been developed for 16 PCP cities on the basis of updated IDAMP framework and consultation of all the stakeholders and citizen engagement;
  - IDAMPs are identified and synchronized with the sectoral Plans, Infrastructure Plans and priority maps
  - Asset inventory has been updated describing the age, condition and book value of the asset

- Assets are being geo tagged with coordinates and mapped on google maps
- Financial and economic analysis for the new project proposed under IDAMP
  - Qualitative Assessment
  - Quantitative Assessment of the Project
- Annual Financial Projections
  - Development and Integration of IT/GIS Based Asset Management Decision Support System (Phase-II)
  - Prioritization of the infrastructure sub-projects involving all stakeholders/engaging citizens
  - Training and Capacity Building of MCs
  - Better Planning and management of assets
  - Availability of mechanism for assets need replacement
  - Well informed decision making, Proper allocation/ utilization of resources
- **Development of Decision Support System of IDAMPs**, to enable the systematic implementation and monitoring of the Integrated Development and Assets Management Plan (IDAMPs), a Decision Support System (DSS) has been developed. The DSS encompasses the following:
  - Comprehensive asset details as per the Asset Management System (AMS), including critical information such as asset condition, status and GIS coordinates.
  - It provides a Level of Service (LOS) assessment, which reflects the current performance of the Municipal Committee (MC) against key performance indicators.
  - The system incorporates functionality for managing quotation work and Annual Development Program (ADP) schemes
  - DSS consists of following modules:
    - Project Management Module/ ADP Formulation
    - Project Planning Module/ PC-I/ PC-II Formulation
    - Project Monitoring Module/ PC-III Formulation
    - Project Finalization and Evaluation Module/ PC-V Formulation
    - Asset Management Information Module
    - Centralized/ Administrative dashboard and individual dashboard
    - Complete data management and user rights Module
- **Monitoring and Evaluation of IDAMP** The consulting firm provided monitoring and evaluation support to partner MCs for implementation and compliance of the IDAMP. The objective of the Monitoring and Evaluation (M&E) process for IDAMP is to ensure continuous oversight and compliance with the implementation of projects. The M&E aims to:

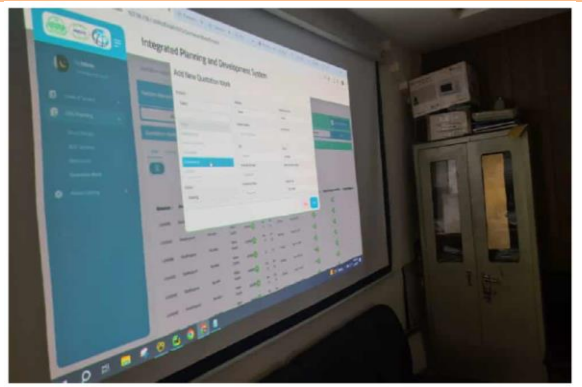
- **Track Performance:**
  - Monitor project progress against established performance metrics and indicators using the structured Monitoring Scorecard.
- **Ensure Compliance:**
  - Confirm that all projects comply with the requirements set forth in the IDAMP, ensuring alignment with the project objectives and expected outcomes.
- **Support Decision-Making:**
  - Offer valuable insights into project implementation status and any challenges encountered, enabling timely interventions and informed decisions for project refinement and successful delivery.
- **M&E Plan**
  - A comprehensive monitoring plan was created, outlining the schedule of planned visits to Municipal Committees (MCs). To facilitate this process, a Monitoring Scorecard was developed to track performance metrics and associated indicators for each project. This scorecard serves as a key tool to confirm compliance with the set requirements, providing a structured framework for evaluating various aspects of project planning, execution, and performance. The Consultant Team completed the Monitoring Scorecards for each proposed project under the IDAMP for the fiscal year 2023 -2024. This process involved meeting with key stakeholders and verifying the accuracy of the information provided.

#### **4.6 Trainings and Capacity Building of MCs**

Comprehensive training sessions centered on "Integrated Development and Asset Management Plan (IDAMP)" were organized at each MC in March-April 2025. This training was aimed to empower and equip participants with the knowledge and tools essential for three important aspects (a) preparation/ updation of IDAMPs and (b) monitoring and evaluation (M&E) of IDAMPs (c) use of Use of Decision Support System (DSS) to enable the effective implementation of IDAMPs. The participants in the training encompassed a diverse group of stakeholders, featuring representatives from Finance, Regulation, Infrastructure, and Engineering vested with the responsibilities of formulating, implementing, and overseeing of IDAMPs, and using the Decision Support System. The training focused with overview of IDAMP, describing that the core purpose of IDAMP is to adopt international best practices to improve service delivery through effective asset management. This

planning tool is essential for local government institutions to systematically manage their assets, ensuring they can meet public service requirements within their fiscal limits. The IDAMP utilizes a medium-term planning horizon of three years on rolling basis in contrast to the current short-term planning of 1 year through Annual Development Plan (ADP) and long-term plan of 10-20 years through Master Plan.

### IDAMP Training Sessions in MCs (2024-25)





## 5 Procurement Section Activities

### **A Training session on Bid Opening and Evaluation for POs, DPOs, and RPCs of the ID & IS Sections was conducted at the PMDFC office.**

A training session on Bid Opening and Evaluation for POs, DPOs, and RPCs of the ID & IS sections was conducted at the PMDFC office. Attendees were introduced to a



comprehensive checklist, common mistakes and issues were thoroughly discussed to assist with Bid Opening. The session, chaired by Zohaib Butt, SPO Procurement, saw full attendance from all POs, DPOs, and RPCs.