Report on Annual Performance Assessment (APA) 2022-2023 of Punjab Cities Program

Final Consolidated Report June 15, 2023







Caveats & Restrictions

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"A caveat is a warning of a specific limitation of something such as information or an agreement." (Collins Dictionary)

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Acronyms and Abbreviations

ADP Annual Development Plan APA Annual Performance Assessment CFMS Computerized Financial Management System CTS Complaint Tracking System DLI **Disbursement Linked Indicator** E&S Environmental and Social ESSA Environmental and Social Safeguard Assessment FD **Finance Department** FY **Financial Year** GIS Geographic Information System GRMS Grievance Redressal Management System Integrated Development and Asset Management Plan **IDAMPs** IPF Investment Project Financing Key Performance Indicators KPIs LG&CD Local Government & Community Development Department MACs Minimum Access Conditions MCs Municipal Committee O&M **Operations and Maintenance** OSR Own Source Revenue P for R Program for Result PBGs Performance Based Grants PC-I Planning Commission Form 1 PCP Punjab Cities Program PLGB Punjab Local Government Board PMDFC Punjab Municipal Development Fund Company PMs Performance Measures PPRA Public Procurement Regulatory Authority RTI **Right to Information** TORs Terms of Reference



Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report



Contents

Objectives of this assessment report are to provide a comprehensive evaluation of the performance of 16 MCs against the DLIs, identify key findings, draw conclusions based on the analysis.

Highlights

A brief overview of the This section presents the main assessment, highlighting key findings of the assessment findings, and conclusions Assignment Introduction to the purpose, objectives, and scope of the assessment.

Comparative Analysis

Assessment Outcome

Comparison of assessment scores with previous APA results

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Assessment Methodology

A description of the methods, tools, and approaches and data collection techniques and any limitations or constraints

Conclusion

The assessment report presents conclusions drawn from the findings

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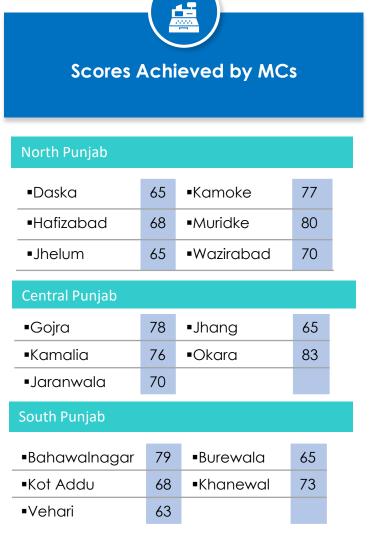


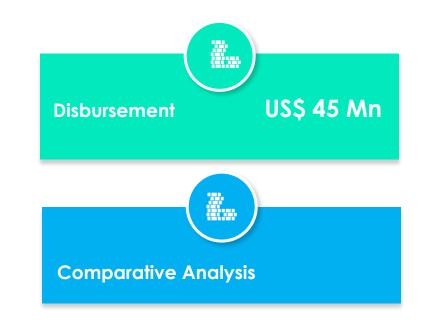


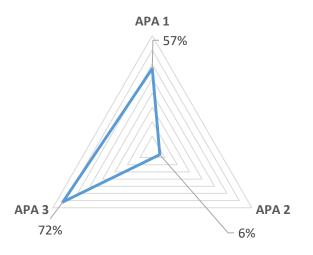
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Highlights

Aggregate Score (Average)	72
Investment Planning & Budgeting (24 points)	16
Own Source Revenue (18 points)	16
Procurement (08 points)	4
Financial Management & Audit (12 points)	12
Environment & Social Management (10 points)	10
Transparency & Accountability (08 points)	8
Urban Infrastructure (20 points)	6











Assignment

The Project

Scope of the Assessment

Execution



Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report

The Project – Factsheet

				FUNDED BY	World Bank-funded hybrid PforR and IPF operation
	 €€			TOTAL COST	USD 200 million
	_		•	TENURE	5 years (2018 -2023)*
					* The Project has been extended for 18 months till 2025
5			æ	PROGRAM DEVELOPMENT OBJECTIVES	To strengthen the performance of participating MCs, focusing on urban management and improvement of municipal infrastructure for satisfactory service delivery.
North Punjab	■Daska ■Hafizabad ■Jhelum	KamokeMuridkeWazirabad			
Central	■Gojra	•Kamalia			Window 1: the PBGs were provided to the MCs of the 16
Punjab	■Jaranwala ■Jhang	■Okara.		PROGRAM	selected cities for investments in municipal infrastructure and services
South	 Bahawalnagar 	■Kot Addu		FUNDING	Window 2: Provided support to provincial government
Punjab	■Burewala ■Khanewal	■Vehari			agencies i.e. LG&CDD, PLGB, PMDFC and FD.



Scope of the Assessment

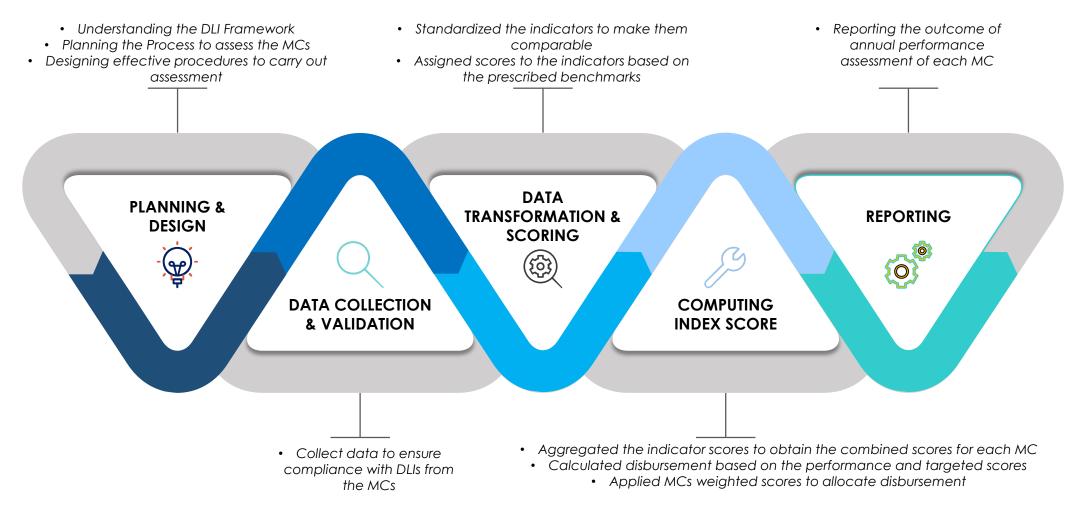
The objective of the consultancy was to assess the annual performance of participating MCs against the DLIs. It was aimed to incentivize the better performing MCs by giving them access to larger amounts of PBGs. And to encourage the less performing MCs to improve their compliance of MACs by earning higher scores in the Performance Measures to receive larger amount of PBGs.

DLIs	Requirements	DLI 1: MACs	DLI 2: PMs
Investment Planning and Budgeting	MCs should conduct the investment planning and appraisal process to use Performance- Based Grant (PBG) funds	\checkmark	\checkmark
Human Resources	MCs should have in place/assigned core locally appointed staff, to operate the systems	\checkmark	
Own Source Revenues	MCs should draw up plans to enhance their revenue through a detailed analysis of all revenue sources	\checkmark	\checkmark
Procurement	MCs should ensure that all procurements are made in accordance with the PPRA rules.	\checkmark	\checkmark
Financial Management and Audit	MCs must have in place a Computerized Financial Management System for carrying out all accounting and reporting functions.	\checkmark	\checkmark
Environment and Social Management	MCs should evaluate all development projects for potential environmental and social risks and take appropriate measures to mitigate such risks.	\checkmark	\checkmark
Transparency, and Accountability	MCs should establish a Complaint Tracking System and Performance Management System to ensure transparency and accountability.	\checkmark	\checkmark
Signed Program Operation Specific Participation Agreement	MCs Chairman should have signed Operation Participation Agreement	\checkmark	
Achievement of Urban Infrastructure Targets	MCs should use PBGs for eligible municipal infrastructure and service investments	\checkmark	\checkmark

Final Consolidated Report

Execution - Approach

The approach adopted for the annual performance assessment of PCP was systematic, data-driven, and aligned with the program's objectives. The process ensured that the outcomes were accurate and demonstrated comprehensive picture of the program's performance. Our approach for the annual performance assessment of PCP involved the following:



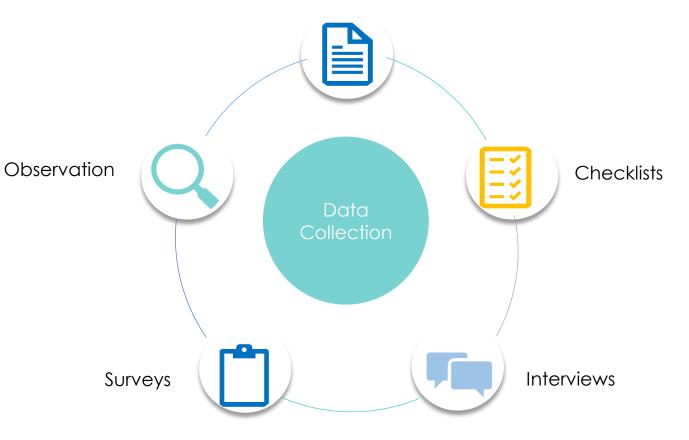


Execution - Data Collection Plan

Data collection tools, duly aligned with the established PMs as per DLI 2, were designed which included, checklists, interviews, surveys, observation and review of documents and data records. These tools captured quantitative and qualitative data relevant to the PCP.

The data collection activities were executed across the targeted MCs. While monitoring the process closely to ensure adherence to the established methodology, timely data collection, and data integrity were given key consideration. Close communication was maintained with the data collection team for clarification and troubleshooting, where needed.

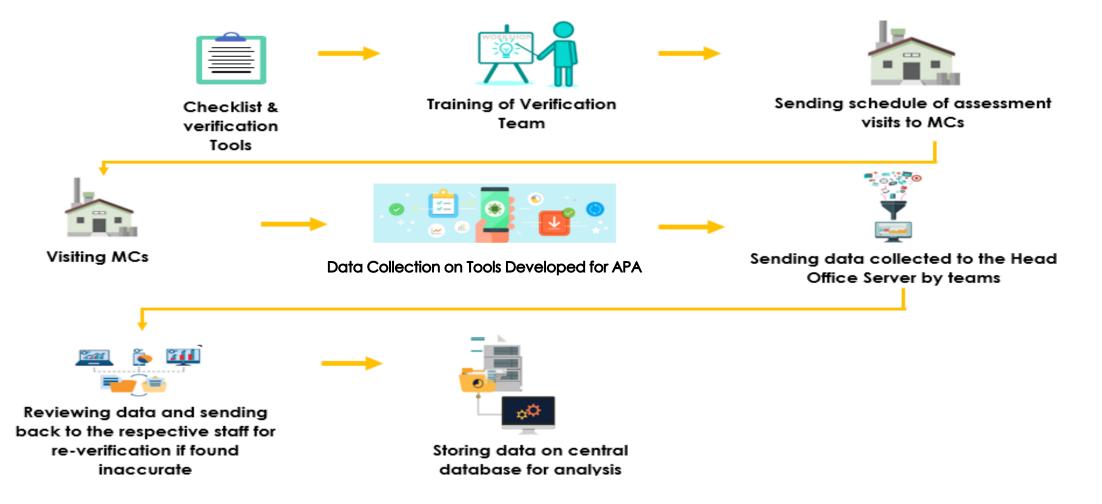
Throughout the data collection process, we implemented robust quality assurance measures to validate and verify the collected data. We also cross-checked data from different sources, conduct sample audits, and perform data quality checks to ensure accuracy, consistency, and completeness. Review of documents & records





Execution - Data Collection Plan

The set of indicators that formed the Municipal Performance Framework are a combination of metrics that have varied nature and specifications that require careful scrutiny. For this purpose, the aforementioned data collection tools were used to collect data from the MCs by following a series of steps presented below:

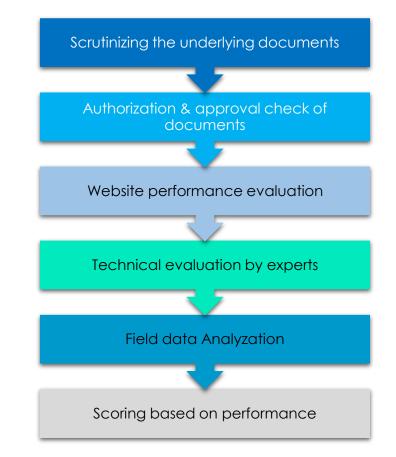




Execution - Data Analysis

The data collected during the assessment was thoroughly analyzed to evaluate the performance of the program against the established performance Indicators. The analysis was aimed to identify trends, patterns, and areas of concern, providing valuable insights for decision-making. The analysis process went through the following stages:

- The collected documents, such as financial records, reports, and plans, were carefully examined. This involved confirming the completeness, and reliability of the information provided in the documents.
- Ensured that the documents obtained from the MCs have the necessary authorization and approvals, crucial to assess the legitimacy and compliance of their actions. These steps assisted in validating the authenticity of the information and provision of confidence in the assessment process.
- If the program involved websites or online platforms, their performance was examined. This included assessing the functionality, user experience, and information accuracy of these websites, ensuring they adequately serve their intended purposes.
- Engaged Experts such as environmentalists and engineers that provided specialized evaluations
 of technical aspects related to the program. These experts assessed areas like environmental
 impact, infrastructure development, and other technical parameters to gauge the MCs'
 performance accurately.
- The collected field data, collected from surveys, interviews, and observations, was thoroughly examined to evaluate the performance of each MC. This analysis assisted in determining the extent to which the MCs have achieved the PMs and also helped in provision of insights into their overall performance.
- To quantify, the MCs' performance, scores were assigned based on predefined criteria aligned with the established DLIs to determine the disbursement levels.





Execution - Data Transformation & Scoring

The data collected for the various indicators across the Index was assigned scores. For instance, the indicator assessed if the MC has published summary of annual budget, approved subprojects, expenditure on the website. Scoring was carried out in accordance with the scoring scheme provided in the TORs.

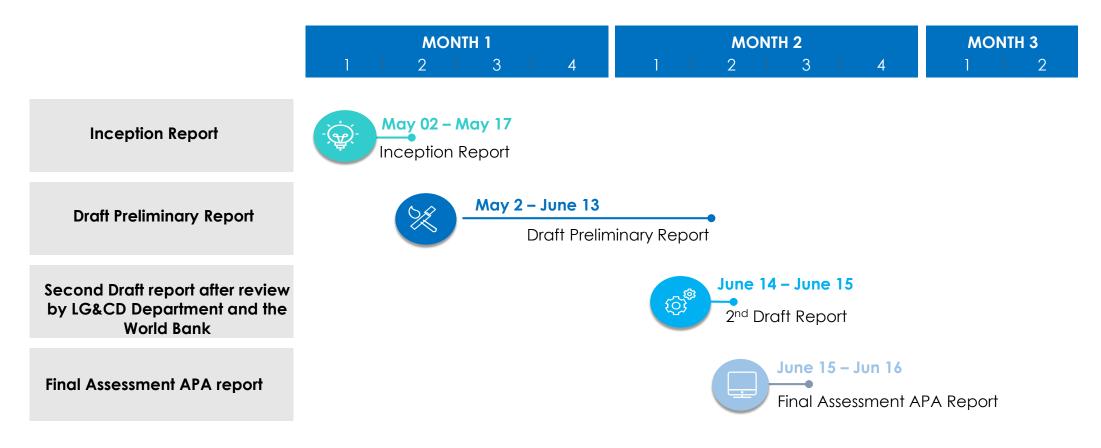
The program interventions had the following maximum scores as specified in the TORs. Scores were assigned according to the compliance with the performance indicators, which means that DLI-2 is also scalable, whereby disbursements were adjusted based on whether Program MCs perform better or poorer than expected (as set out in the PMs). This means that if Program MCs performed higher than expected, they received higher disbursements. This system ensured direct peer comparison and competition as an incentive to improve performance.





Execution - Project Timelines & Schedule

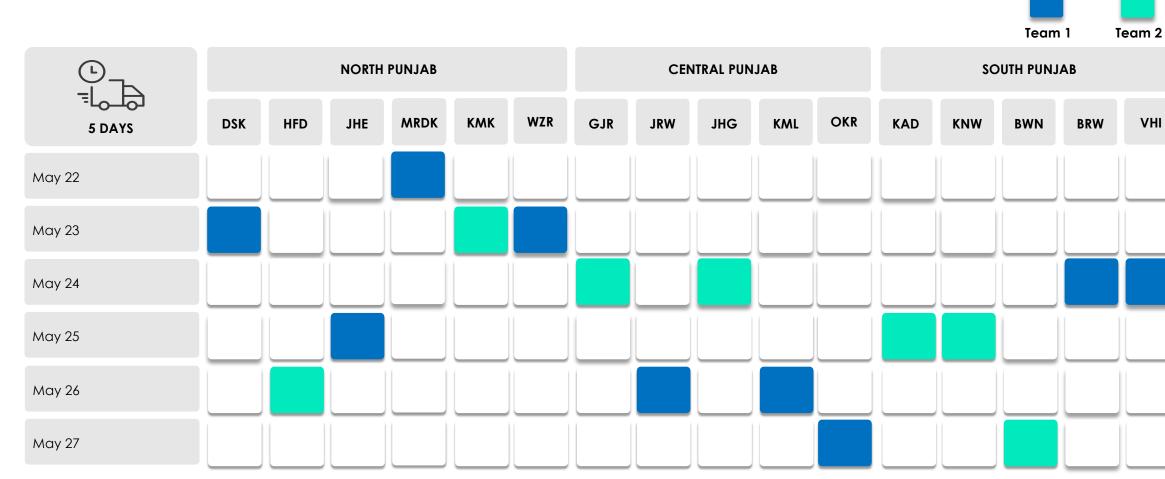
The work plan of the assignment spanned over the duration of 06 weeks. The assignment phases included key requirements identification, project understanding, developing a proposed approach, preparing checklists to assess MCs compliance, collecting and analyzing data, and reporting. An overview of the work plan is as:





Execution - Visit Plan

To verify various PMs, we visited 16 MCs across Punjab in 6 days. Two (2) teams were deputed for the purpose as per the following plan:



DSK=Daska, HFD= Hafizabad, JHE=Jhelum, KMK=Kamoke, MRDK=Muridke, WZR=Wazirabad, GJR=Gojra, JRW=Jaranwala, JHG= Jhang, KML=Kamalia, BWN= Bahawalnagar, BRW=Burewala, KNW=Khanewal, KAD = Kot Addu, VHI= Vehari, OKR= Okara





Assessment Methodology

Assessment Areas

Assessment Criteria

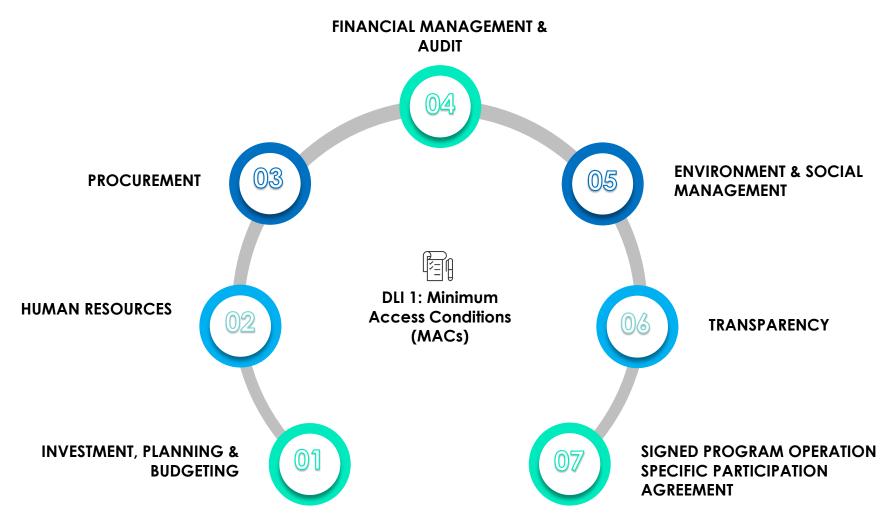
Limitations and Clarifications



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Assessment Areas – DLI 1

DLI 1 consisted of MACs. Compliance of which is a pre-condition to access the PBGs. Any failure to meet any MAC results in the disqualification of an MC from accessing its PBG for that year. All MCs are to be accessed against following MACs for access to PBGs (25% of total PBG envelope).





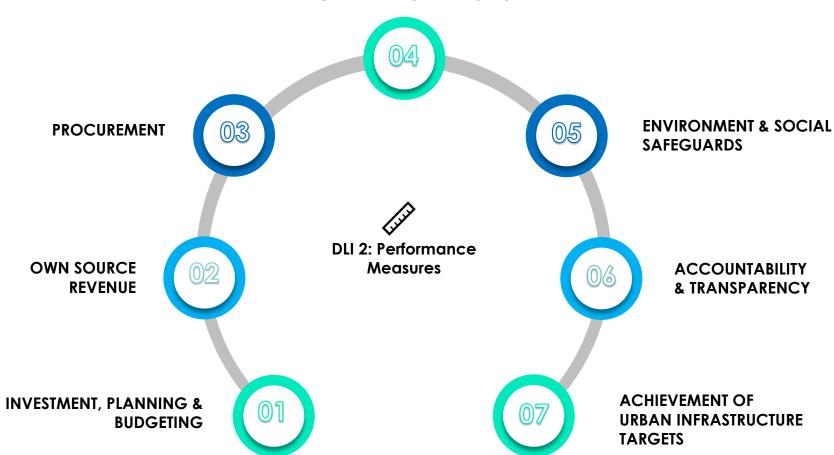
Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report All of the 16 MCs met the MACs and have thus qualified for the allocation of PBGs based on PMs. The World Bank has expressed its satisfaction with the achievement of MACs through its letter dated March 3, 2023. Thereby, the focus of the assignment was the evaluation of PMs for the MCs.

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	Dr. Kazim Niaz -2- March 3, 2023	Dr. Kazim Niaz -3- March 3, 2023	Dr. Kazim Niaz -4- March 3, 2023
March 3, 2023	Ce:	Annex 1: Summary of Results Achieved against Targets	Disbursement Disbursement Result Achieved Under this Confirmation
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Assessment Areas – DLI 2

The PMs for DLI 2 were built on the foundations laid by MACs. It challenged the MCs to raise their performance to achieve incremental targets. Qualified MCs were able to access PBGs (75% of total PBG envelope) every year, based on scores obtained in the APA. PBGs were allocated to the MCs proportionate to their performance scores (weighted with the APA score).



FINANCIAL MANAGEMENT & AUDIT



Assessment Criteria

01 Investment planning and budgeting (maximum 24 points)

Performance Indicators

1.1 O&M budgeting and planning done for major infrastructure services (maximum 3 points)

- a) MC has developed O&M plans based on O&M Manuals, and allocated requisite budget allocations for Water Supply, Sewerage, and Solid Waste Management for the current FY: 1 point
- b) MC has spent above 80% of the budgeted O&M expenditures for infrastructure and services in the previous FY: 2 points

1.2 Infrastructure maps used as a planning tool (maximum 3 points)

- a) Infrastructure Maps have informed the selection of eligible priority investments: 3 points
- 1.3 Expenditure control of fuel and energy (maximum 10 points)
 - a) Energy and fuel audit of electric/mechanical assets completed/updated for previous FY: 10 points

1.4 Asset inventory prepared and updated (maximum 3 points)

a) Asset inventory prepared/updated upto previous FY indicating age, condition and book value of assets: 3 points

1.5 Three-year rolling IDAMP prepared and updated (maximum 5 points)

- a) Consultations have been held with all stakeholder groups, ensuring adequate representation of women: 2 points
- b) Three years, rolling IDAMPs prepared/updated per approved IDAMP guidelines: 1 point
- c) IDAMPs operationalized and are a basis of all capital and O&M expenditures of current FY: 2 points

Verification Methodology

- a) Verified that O&M Plans were drawn up in conformity with O&M Manuals
- b) Confirmed that proper budget was allocated for all three services i.e. Water Supply, Sewerage and Solid waste management
- c) Analyzed the O&M Budgetary Comparison document and performed variance analysis to verify whether 80% of budgeted expenditure was spent on infrastructure and services in FY 2021-2022
- d) Selected a sample of expenditure on services and infrastructure projects and verified them through inspecting vouchers and tracing them in the cash book
- e) Selected a sample from list of ongoing infrastructure projects and cross check selected sample from list of eligible investments to ensure that sample contains eligible investment
- f) Checked whether those investments were appearing on GIS maps or not to confirm that GIS maps were being used as planning tools
- g) Obtained Energy and Fuel Audit Report of FY 2021-2022 and inspected to ensure that they were updated
- h) Reviewed asset inventory and confirmed that it indicated the age, condition and net book value of assets
- i) Performed cut-off on last five purchase invoices for previous FY and trace them in the asset inventory to ensure that the inventory was updated
- j) Inspected minutes of meetings of stakeholders and checked whether adequate representation of women was ensured or not
- k) Obtained copy of rolling IDAMPs from management and ensured they were consistent with the IDAMP guidelines
- Selected a sample of capital and O&M expenditures and checked their compliance with IDAMPs

Documents Examined





Performance Indicators

2.1 Revenue Enhancement Plan prepared (maximum 3 points)

MC OSR enhancement plan has been prepared and includes:

- a) analysis of previous FY's revenue performance; and
- b) revenue enhancement strategies for previous FY.

2.2 Own Source Revenue increased (maximum 15 points)

MC has achieved a nominal percentage increase in total MC's own source revenues in previous FY:

- a) If increase 3-5 percent: score 5 points;
- b) If increase 6-8 percent: score 10 points;
- c) If increase 9 or above percent: score 15 points

Verification Methodology

- a) Ensured that OSR Enhancement plan was prepared
- b) Ensured that OSR Enhancement Plan was showing revenue performance analysis and OSR Strategy of previous FY
- c) Obtained Working of increase in OSR and confirmed from the Financial statements of respective FYs

Documents Examined





Performance Indicators

3.1 Adherence to PPRA rules

- MC has prepared Procurement Plan for previous FY: 2 points
- Records pertaining to procurements include the following information:
 - a) Adequate relevant auditable records on procurement process: 1 point;
 - b) Bidding documents drawn up in accordance with PPRA rule 25 and 38: 1 point;
 - c) Procurement Grievance Redressal Committee formed: 1 point;
 - d) Tender advertised on appropriate medium: 1 point;
 - e) Tenders evaluated per criteria in bidding documents and recommendation to award made accordingly: 1 point;
 - f) Public disclosure of contract award: 1 point;

Verification Methodology

- a) Ensured that MC prepared procurement plan for financial previous year
- b) Ensured that major procurements were included in the procurement plan
- c) Checked if procurement records was available with MCs
- d) Selected sample of at least three (3) procurements for previous FY and performed following compliance checks:
 - i. Ensured that Bidding documents were in accordance with PPRA rules 25 and 38
 - ii. Ensured that Procurement Grievance Redressal Committee was notified
 - iii. Ensured that ender advertised on appropriate medium as per requirement of PPRA Rules
 - iv. Ensured that Tenders evaluated as per criteria in bidding documents and recommendation to award made accordingly
 - v. Obtained evidence of public disclosure of contract award

Documents Examined



04 Financial Management & Audit (maximum 12 points)

Performance Indicators

4.1 Functionality of the CFMS (Maximum 12 Points)

- CFMS generated reports for FY 2022-2023 included the following (if reports NOT generated 0 points):
 - a) Cash Book: 2 points
 - b) Classified Abstract: 1 point
 - c) Contingency Check Register: 1 point
 - d) Establishment Check Register: 1 Point
 - e) Water Consumer Demand & Collection Record:1 point
 - f) Shop Demand & Collection Register: 2 points
 - g) Bank Reconciliation: 3 points
 - h) Water & Shops Arrears List: 1 point

Verification Methodology

Obtained and inspected the following documents generated from CFMS of FY 2022-2023 :

- a) Cash Book
- b) Classified Abstract
- c) Contingency Check Register
- d) Establishment Check Register
- e) Water Consumer Demand & Collection Record
- f) Shop Demand & Collection Register
- g) Bank Reconciliation
- h) Water & Shops Arrears List

Documents Examined



05 Environment & Social Safeguards (maximum 10 points)

Performance Indicators

- 5.1 Annual targets set for incremental application of environmental and social screening including gender considerations, assessment, and mitigation processes on all infrastructure investments (maximum 2 points)
 - MC has undertaken incremental application of environment and social screening (including gender considerations), assessment, and mitigation processes for:
 - a) rehabilitation, repairs, and O&M of assets: 1 point
 - b) implementation of the new infrastructure sub- projects (year 2 onwards):
 1 point
- 5.2 Eligible investments screened for potential environmental and social safeguard impacts (maximum 3 points)
 - a) All capital investments are screened for potential environment and social impacts per ESSA:3 points
- 5.3 Environmental and Social Assessments, Resettlement Action Plans and other management plans for social and environmental impacts prepared and implemented (maximum 5 points)
 - a) E&S management plans for all capital investments were prepared and implemented per ESSA:5 points

Verification Methodology

- a) Checked number of screening planned and conducted for Rehabilitation.
- b) Ensured that social & environmental screening checklist were prepared for Rehabilitation
- c) Ensured number of screening conducted for new infrastructure projects were as per the plan
- d) Ensured that Social & Environmental screening checklist was duly signed by the competent authority
- e) Ensured that E&S category was assigned to each project
- f) Ensured that ESMP was prepared according to the category assigned.
- g) Ensured that assessment reports were prepared as per the ESSF.

Documents Examined



06 Accountability & Transparency (maximum 08 points)

Performance Indicators

6.1 Information available to citizens on MC's website (maximum 4 points)

- a) MC has published the following information on its website: Summary of annual budgets, approved sub- projects, expenditures (per Punjab Local Government Act 2013 Section 107 (10)): 1 point
- b) MC has disseminated and updated on its website, information from CTS and PMS (quarterly updates): 2 points
- c) MC has disseminated results of procurement Grievances Redress Mechanism decisions in MC: 1 point

6.2 CTS transformed into Grievance Redress Management system for MC (Maximum 2 points)

a) MC has undertaken and operationalized system upgrades including feedback to complainants through SMS: 2 points

6.3 MC responds to citizens' requests per Right-to-Information Act (maximum 2 points)

a) MC has put in place a system to respond to citizen requests for access to information: 2 points

Verification Methodology

- a) Inspected websites to ensure availability of Annual budget, Subproject details and expenditures.
- b) Navigated through the website to identify the required information related to CTS and PMS was available.
- c) On sample basis verified registered complaints, official response to those complaints and their resolution in relation to their mandate and cross-checked from the information available on website
- d) Obtained report from Chief Officer related to system upgradation.
- e) Generate a complaint to confirm the following
 - 1. Acknowledgement complaint receipt
 - 2. Reporting of complaint resolution to the complainant
 - 3. Functionality of RTI system
- f) On sample basis, verified RTI requests addressed according to SOPs of RTI Act.
- g) Obtain evidence that MC has responded to the request for information access

Documents Examined



07 Achievement of Urban Infrastructure Targets (Maximum 20 points)

Performance Indicators

7.1 Urban infrastructure targets achieved (maximum 20 points)

- MC is using PBGs for eligible municipal infrastructure and service investments, whereby:
 - a) Sub-projects are implemented as per Workplan: 4 points
 - b) Sub-projects are implemented per technical design: 3 points
 - c) Infrastructure contracts include gender responsive working conditions for workers: 3 points
 - d) Adequate construction supervision is undertaken: 3 points
 - e) All payments are made per certificates (interim and/or completion): 4 points
 - f) Deviations are minimal between estimated, contract, and completion costs (variation under 10%): 3 points

Verification Methodology

- a) Obtained the list of projects awarded and in progress to check the project's current status.
- b) Ensured that the approved work plans were available
- c) Ensured that the project's progress was in accordance with the work plan
- d) Ensured that project adhered to the approved technical design.
- e) Ensured that supervision framework included monitoring of progress as per work plan and approved technical design
- f) Ensured that the infrastructure contract contained clauses pertaining to gender responsive working conditions i.e. Equal Opportunity policy.
- g) Reviewed the supervision contracts and framework for all contracts.
- h) Reviewed periodic supervision reports of projects under development
- i) Obtained list of project payments made against the ongoing projects.
- j) Ensured that payments vouchers were supported by interim/payment certificates
- k) Checked from Project completion report the variations in costs and obtain explanation of any variations or changes in the costs over time, including the reasons for these variations and their impact on the project's overall financial performance.

Documents Examined



Limitations and Clarifications

1. Our scope covered the assessment of DLI-I as well. However, PMDFC informed us that DLI-I (Year-4) was fully met, which was confirmed by the World Bank on March 03, 2023. Therefore, the assessment was confined to DLI-II only.

2. The targeted compliance system, identifying the minimum targets set for each year, is defined in the TORs and shown in the table below. As the assessment of the PMs of Year-4 was not done due to the non-fulfillment of DLI-I, therefore the reference year was taken as Y-4, which was also confirmed by the World Bank:

DLIs	Y-1	Y-2	Y-3	Y-4	Y-5
DLI-1	100%	100%	100%	100%	100%
DLI-2		40 points out of 100	50 points out of 100	60 points out of 100	70 points out of 100

3. The TORs required us to verify and assess the financial reports of the previous financial year (2021-2022). According to the information provided by PMDFC, the reports of the previous financial year (2021-2022) were not reconciled/updated due to the restructuring of the MCs that occurred from February 4, 2022 till June 21st, 2022. During this period, all financial matters of the defunct Local Government Units (LGUs) were transferred to the District Councils. PMDFC was of the view that in these circumstances, the financial reports of the financial year 2020-2021 should be considered instead of the financial year 2021-2022, for the assessment of the year under review. After obtaining confirmation from the World Bank, the financial years 2020-2021 was considered as base year.

4. In order to objectively evaluate each requirement against the predetermined DLIs, an absolute scoring approach was adopted.

5. As required by the TORs, the figures of audited financial statements for years 2020-2021 were used to assess the percentage increase in MC's OSR. It is pertinent to mention that these figures were qualified by the auditors as to the accuracy or completeness.

6. OSR in years 2020-2021 was compared with the figures of 2019-2020, as per requirements of Terms of Reference and confirmed by the World Bank.

7. We relied on the data/information provided by the MCs and performed basic sanity / consistency checks on them. But we did not carry out any audit / verification on data input, processing and output to ensure the effectiveness of system and completeness of the data as per applicable auditing standards. Nor we performed any investigative tasks to identify any intentional effort to misrepresent, misreport the data.





Assessment Outcome

Aggregate Scoring

Aggregate Assessment (DLI-Basis)

Comparison with Past Assessment (DLI and MC Basis)



Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report

Scoring (DLI Basis)

						Q		
	Investment Planning & Budgeting	Own Source Revenues	Procurement	Financial Management & Audit	Environment and Social Management	Transparency and Accountability	Urban Infrastructure	Total Score of MC
	(24 points)	(18 points)	(08 points)	(12 points)	(10 points)	(08 points)	(20 points)	(100 points)
Bahawalnagar	16	16	8	12	10	6	11	79
Burewala	16	16	3	12	10	8	0	65
Daska	16	16	3	12	10	8	0	65
Gojra	16	16	3	12	10	8	13	78
Hafizabad	16	16	3	12	10	8	3	68
Jaranwala	14	16	3	12	10	8	7	70
Jhang	16	16	3	12	10	8	0	65
Jhelum	16	16	3	12	10	8	0	65
Kamalia	16	16	3	12	10	8	11	76
Kamoke	16	16	3	12	10	7	13	77
Khanewal	16	16	3	12	10	6	10	73
Kot Addu	16	16	3	12	10	8	3	68
Muridke	16	16	3	12	10	8	15	80
Okara	16	16	8	12	10	8	13	83
Vehari	14	16	3	12	10	8	0	63
Wazirabad	16	16	8	12	10	8	0	70
Average Score	16	16	4	12	10	8	6	72



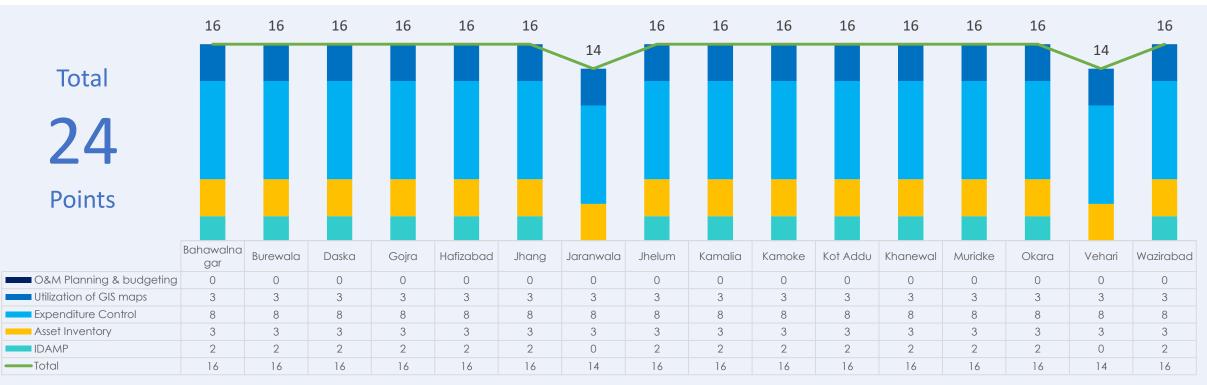
Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report

Aggregate Assessment (DLI Basis)

Performance Measure 1: Investment Planning and Budgeting (24 points)

Result Area 1 (Investment Planning and Budgeting) was focused on five dimensions mainly emphasizing on:

- O&M Planning and Budgeting;
- Utilization of infrastructure maps to identify priority interventions;
- Expenditure control on fuel and energy;
- Asset inventory; and
- Asset management plan.



Assessment results of the area are summarized as:



A: O&M Planning & Budgeting

- i. O&M manuals were being updated. Therefore, O&M plan and budget preparation as per desired manuals was not possible. Accordingly, no score has been assigned to this PM.
- ii. As elaborated in the "Limitations & Clarifications" section of the report, the MCs were unable to provide financial records for a period of six months, from February 2022 to June 2022. Record for the remaining six months was available for the verification of the expenditures by examining the cash book and vouchers on sample basis. Due to non-availability of the record for the complete year (2021-22) we were unable to assess whether 80% of the O&M expenditure was incurred to meet the requirement of DLI assessment. Resultantly, no score was awarded.

B: Infrastructure maps used as planning tools

i. We reviewed the GIS infrastructure maps of each MC and the priority interventions lists. We found that they were effectively utilized as evidence-based planning tools for identifying priority investments.

C: Expenditure Control of Fuel & Energy

i. Energy and fuel audit reports till 2023 were in process of finalization. The scores were thus assigned in proportion to the stages achieved.

D: Asset Inventory Prepared and Updated

- i. The asset inventory register as per IDAMP was prepared by each MC. To confirm its completeness, we verified few transactions on sample basis and found it updated.
- ii. The asset inventory register contained detailed information regarding asset, including its age, condition, and book value, and served as a comprehensive record of all assets held by the MCs.



E: Three-year Rolling IDAMP Prepared and Updated

- i. The minutes of the consultative sessions were provided for assessment purposes. To evaluate female representation, we checked the session attendance list, which was duly signed by all participants. Additionally, we confirmed women's representation through pictorial evidence of the sessions attached to the minutes.
- ii. Based on our review, it was observed that all MCs, except the following, ensured adequate women representation in the consultative sessions:
 - Vehari 1 women out of 25
 - Jaranwala 1 women out of 20
- iii. Three years rolling IDAMPs were prepared for all MCs in accordance with the IDAMP guidelines except the GIS based inventory and Asset Management System, resultantly no score was assigned.
- iv. Since the work on the IDAMP was still in progress at the time of compiling this report, no score was assigned to the MCs against the operationalization of IDAMP.



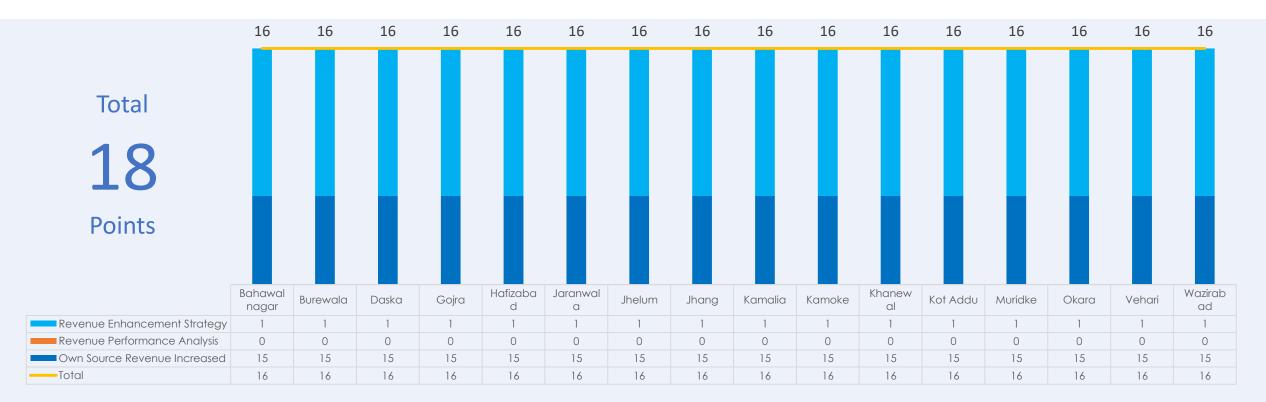
Aggregate Assessment (DLI Basis)

Performance Measure 2: Own Source Revenue (18 points)

Result Area 2 (Own source revenue) was focused on the areas mainly emphasizing on:

- OSR enhancement plan including detailed analysis of each main source of revenue,
- Strategy for OSR and
- Increase in OSR as compared to previous year.

Assessment results of the area are summarized as:





A: Revenue Enhancement Plan and Analysis

i. The revenue enhancement plan, coupled with the analysis of revenue growth from the previous financial year, demonstrated commitment to maximizing Own Source Revenue. But detailed analysis and strategy was missing from the proposed revenue enhancement plan. It is pertinent to highlight that the effectiveness of revenue enhancement initiatives are ultimately measured by the increase in revenue and the financial outcomes achieved.

Although management maintained ancillary record, but the specific detailed strategy linked analysis was not available.

ii. The comparison of the period 2020-2021 with 2019-2020 yielded an overall increase in OSR throughout all MCs; with an average increase of 69%. While determining these figures, as per directions of the World Bank, revenue pertaining to Urban Immovable Property Tax was not considered from the figures reported in the MCs audited financial statements.

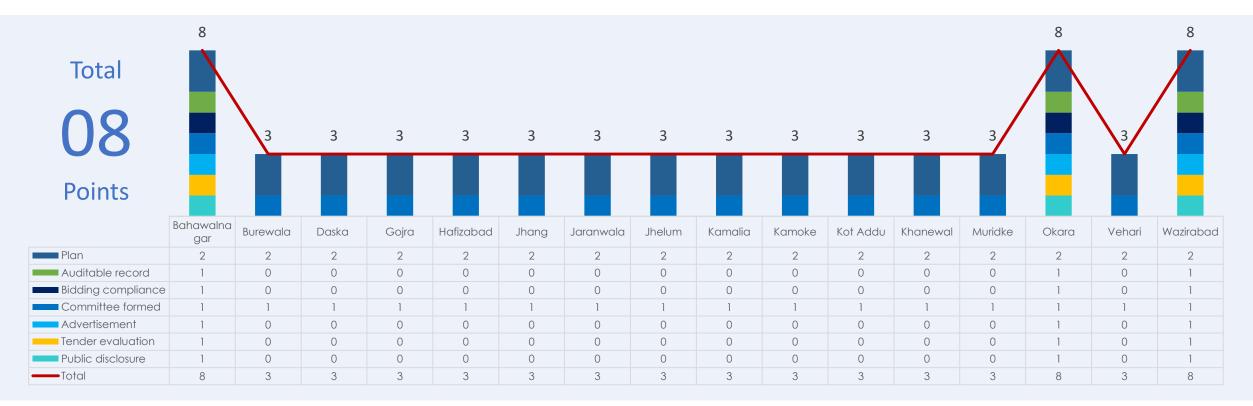
Sr. No.	MC Name	2020-2021 (PKR)	2019-2020 (PKR)	Variation (PKR)	Percentage Increase
1	Bahawalnagar	175,635,453	119,834,469	55,800,984	47%
2	Burewala	237,438,884	145,435,917	92,002,967	63%
3	Daska	190,523,768	125,628,220	64,895,548	52%
4	Gojra	190,090,036	128,865,967	61,224,069	48%
5	Hafizabad	135,931,667	87,556,039	48,375,628	55%
6	Jaranwala	104,345,549	70,037,188	34,308,361	49 %
7	Jhang	217,070,912	129,520,295	87,550,617	68%
8	Jhelum	435,684,821	188,629,109	247,055,712	131%
9	Kamalia	101,576,259	58,278,180	43,298,079	74%
10	Kamoke	138,906,118	80,254,957	58,651,161	73%
11	Khanewal	117,571,940	79,047,360	38,524,580	49 %
12	Kot Addu	89,790,357	34,433,553	55,356,804	161%
13	Muridke	89,374,426	56,299,353	33,075,073	59%
14	Okara	355,189,135	190,081,658	165,107,477	87%
15	Vehari	136,554,577	109,133,862	27,420,715	25%
16	Wazirabad	167,237,317	96,965,832	70,271,485	72 %



Aggregate Assessment (DLI Basis)

Performance Measure 3 – Procurement (8 points)

This result area required MCs to prepare a Procurement Plan and ensured adherence to PPRA rules with respect to management of procurement record, preparation of legally compliant bidding documents, formation of grievance committee, advertisement of tender as per PPRA requirements, bid evaluations as per criteria specified in the bid documents and public disclosure of contract award to ensure transparency in the process.





A: Adherence to PPRA Rules

- i. The procurements pertaining to the period 2021-2022 included direct procurement and procurement through open competitive bidding.
- ii. As per TORs we were required to confirm adherence of PPRA rules for at least three procurements of each MC in the previous financial year. After conducting a thorough review, we found only 3 MCs out of a total of 16, which carried out at least 3 procurements. The scores to the MCs having less than 3 procurements were assigned on proportionate basis.
- iii. It was observed that MC Okara did not completely uploaded the awarded contracts on its website.



Performance Measure 4: Financial Management and Audit (12 points)

Financial Management and Audit required the MCs to have functional CFMS. For this purpose, system generated reports of current FY (2022-2023) were based for performance assessment.

- Cashbook
- Bank Reconciliation Statement
- Classified Abstract
- Contingency Check Register

- Establishment check Register
- Shops Demand & Collection Register
- Water Consumer and Demand & Collection Register
- Water and shop Arrears List

Assessment results of the area are summarized as:

Total	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12
12 Points				I	l	l	I					l	l	I		
	Bahawalnagar	Burewala	Daska	Gojra	Hafizabad	Jaranwala	Jhelum	Jhang	Kamalia	Kamoke	Khanewal	Kot Addu	Muridke	Okara	Vehari	Wazirabad
Cashbook	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
BRS	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
Classified Abstract	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Contingency	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Establishment	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Shops D&C	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Water Consumer	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Water and Shop arrears	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12



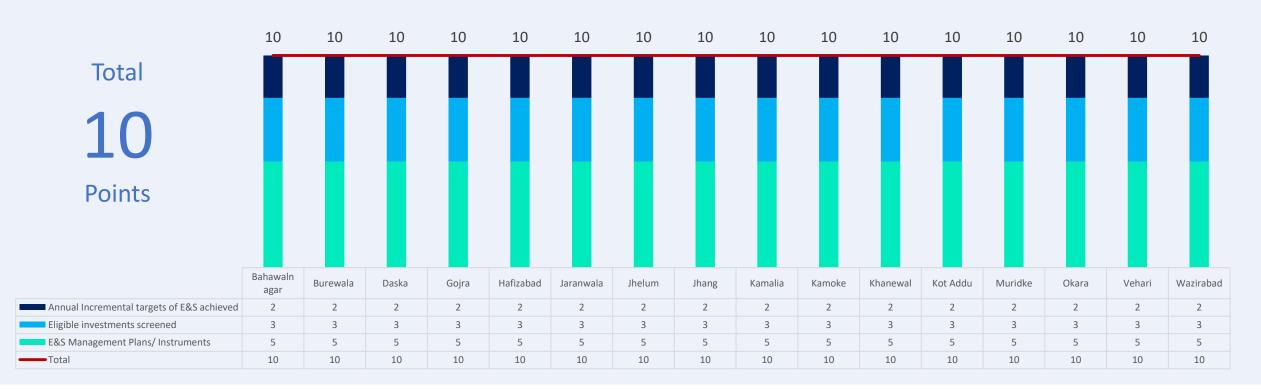
A: Functionality of CFMS

- i. The financial reports for the year 2022-2023 were extracted from CFMS to assess the functionality. It was noted that all reports were available in the system did not specify the financial year to which they pertain.
- ii. Further, we could not confirm the accuracy of the system generated reports in the absence of availability of the related data/information.



Performance Measure 5- Environmental and Social Safeguards (10 points)

This area involved assessment of environmental and social management system and practices deployed by the MCs for rehabilitation and new infrastructure projects. Key environmental and social consideration assessed encompasses; incremental application of E&S screening, assessment and mitigation process, screening of all projects for E&S impacts, drawing E&S management plans and implementation of such plan.





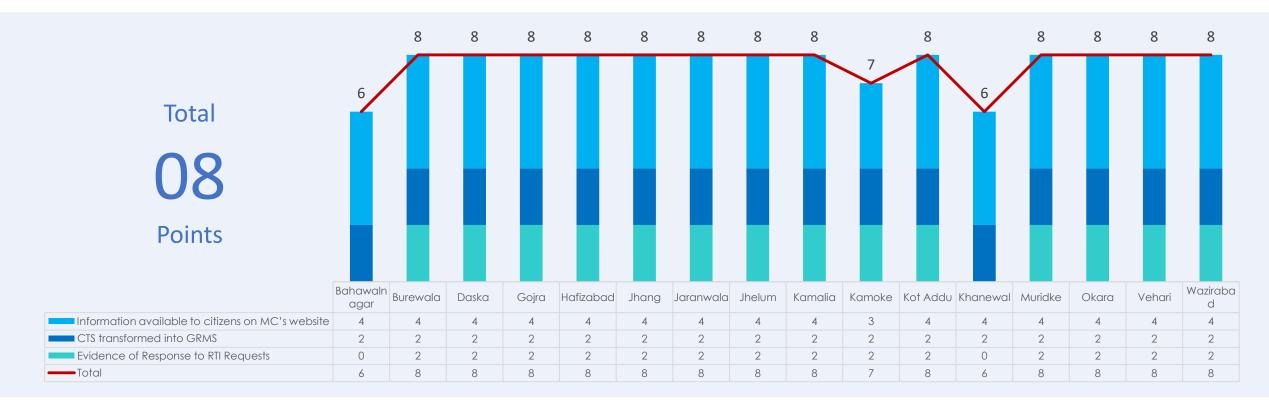
A: Environmental & Social Safeguards

- i. Comprehensive gender action plans were available at the MCs to address gender issues in infrastructure projects. These plans considered the specific needs of workers, including men, women, and girls, and aimed to ensure equal opportunities for all. The examination of relevant documents indicated that both men and women were given representation and work opportunities within the projects.
- ii. Furthermore, detailed environmental and social screening was conducted for all projects, and records of these screenings were maintained as environmental profiling. This screening process helped assess the potential environmental and social impacts of the projects and identify necessary mitigation measures.
- iii. Based on the screening results, the projects were categorized according to the guidelines of the Environmental and Social Safeguard Assessment (ESSA). This categorization enabled the MCs to appropriately address the environmental and social aspects of each project, ensuring compliance with relevant standards and regulations.
- iv. In line with the requirements of the ESSA and Environmental and Social Management Framework (ESMF), E&S instruments and plans were prepared by all MCs. These instruments and plans provided guidelines and strategies for managing and mitigating environmental and social risks associated with the projects.



Performance Measure 6: Accountability & Transparency (8 points)

This area was aimed to enhance transparency, foster public trust, and ensure effective oversight and governance using the service-related information available on the MCs website. Assessment areas included information dissemination through MC website to the citizens like budget and expenditure statements, CTS and PMS updates, decisions on the grievances raised. Apart from this, MCs were required to have in place an automated GRM system and mechanism to respond to citizen request for access of information.





A: Transparency & Accountability

- i. Evaluation of this performance measure required us to evaluate publicly available information on respective MC websites which included CTS and PMS. The systems throughout the MCs were automated but we noted that a separate register for citizen request was though maintained, but in majority of the MCs was not found to have been signed by the citizens to indicate the acknowledgement of the receipt of information.
- ii. Additional MC wise observations, with regards to which no score was awarded, are enlisted below :

Projects	MCs
Grievance certificate not available for complete year (i.e., 12 months)	Kamoke
RTI register not signed by citizen seeking information	Bahawalnagar, Khanewal



Performance Measure 7: Urban Infrastructure (20 points)

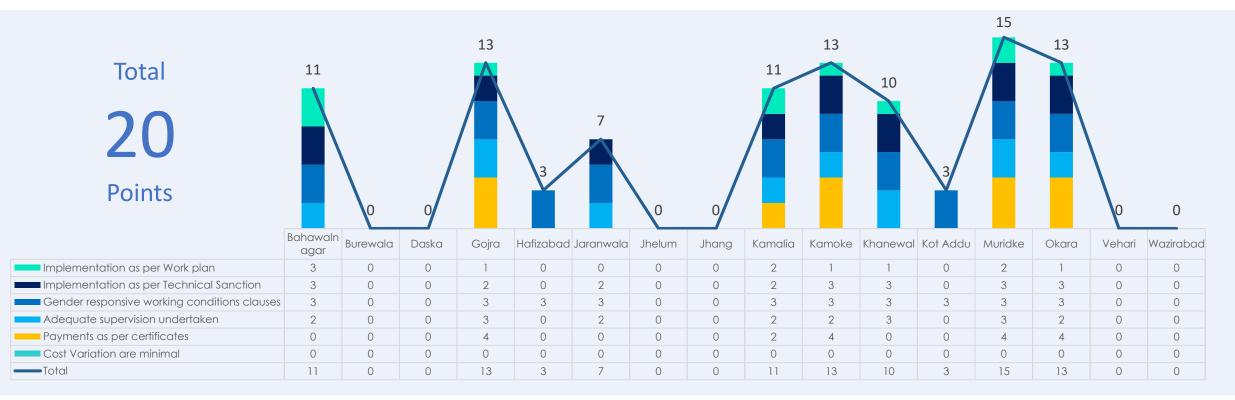
Performance against the Urban Infrastructure PM was assessed on the basis of the following indicators. It is important to note that for assessment purpose, only projects that were initiated up till May 15th, 2023 were taken into consideration.

• Sub-projects are implemented as per Work plan

Assessment results of the area are summarized as:

- Sub-projects are implemented per Technical Sanction
- Infrastructure contracts included gender responsive working conditions for workers
- Adequate construction supervision was undertaken
- All payments were made as per certificates (interim and/or completion) and

• Deviations were minimal between estimated, contract, and completion costs (variation under 10%)





A: Urban Infrastructure

- i. Infrastructure projects were undertaken by 8 MCs (, namely; Bahawalnagar, Gojra, Jaranwala, Kamalia, Kamoke, Khanewal, Muridke and Okara. Majority of the projects were facing some delays and were in lag, but the work being performed was in accordance with the technical design of the project.
- ii. The contracts pertaining to Hafizabad, Daska & Kot Addu MCs were executed after our team visit so on-site verification was not performed. Therefore, no score was awarded for such MCs other than gender responsiveness clause.
- iii. Since, majority of the MCs undertook more than one project; proportionate scores were awarded to each MC.

Projects	MCs
Parking shed	BahawaInagar
Parking shed, Road work	Gojra
Parking shed, Road work	Jaranwala
Road work, Chowk work	Kamalia
Road work, Parking shed	Kamoke
Road work (5 roads)	Khanewal
Road work	Muridke
Benazir Avenue road work, Canal Road work, Parks, Parking shed	Okara

iv. The following projects were being executed with a lag.

- v. The gender responsiveness clause was included in all executed infrastructure contracts, as a part of standard Form of Contract. For supervision of projects during the execution phase, independent external consultants were engaged who performed their work adequately.
- vi. The payments where made were in accordance with the IPCs submitted. The deviation was linked to completion of activities. Therefore, no deviation in the projects in progress was observed.





Comparative Analysis

Comparison with Past Assessment (DLI Basis)

Comparison with Past Assessment (MC Basis)



Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report

Comparison with Past Assessment (DLI Basis)

 1st APA
 2nd APA
 3rd APA

 2019
 2022
 2023

Performance Area		Performance Indicators	Maximum	Scores Assigned (Avg.)			
renorm	lance Area	Performance Indicators	Score	1 st APA	2 nd APA	3 rd APA	
		O&M budgeting and planning done for major infrastructure services	3	0	0	0	
	1. Investment Planning &	Infrastructure Maps used as a planning tool	3	3	0	3	
	Budgeting (24 points)	Expenditure control of fuel and energy	10	4	0	8	
		Asset inventory prepared and updated	3	0	0	3	
		Three-year rolling IDAMP prepared and updated	5	0	0	2	
	2. Own Source Revenues (18 points)	Revenue Enhancement Plan prepared	3	3	0	1	
		Own-source revenue increased	15	10	2	15	
	3. Procurement (08 points)	Adherence to PPRA rules	8	7	1	4	
9°	4. Financial Management & Audit (12 points)	Functionality of the CFMS	12	11	2	12	
	5. Environment and Social	Annual targets set for incremental application of environmental and social screening on all infrastructure investments	2	1	0	2	
	Management (10 points)	Eligible investments screened for potential environmental and social safeguard impacts	3	3	0	3	
		Environmental and Social Assessments/ Action Plans prepared and implemented	5	0	0	5	
	6. Transparency and	Information available to citizens on MC's website	4	4	1	4	
6	Accountability (08 points)	CTS transformed into GRMS for MC	2	0	0	2	
		MC responds to citizens' requests per Right-to-Information Act	2	2	0	2	
	7. Urban Infrastructure (20 points)	Urban infrastructure targets achieved	20	9	0	6	
otal Sco	pre		100	57	6	72	
	MDFC UHY Final Consolide	nance Assessment (APA) 2023 for Punjab Cities Program ated Report				47	

Comparison with Past Assessment (MC Basis)

1 st APA	2 nd APA	3 rd APA
2019	2022	2023

		Scores Achieved		
	1 st APA	2 nd APA	3 rd APA	Comparative Analysis of Scores
	(100 points)	(100 points)	(100 points)	90
Bahawalnagar	65	0	79	80
Burewala	59	0	65	
Daska	50	0	65	70
Gojra	58	0	78	60
Hafizabad	49	0	68	
Jaranwala	65	0	70	50 50
Jhang	50	0	65	$\Lambda \setminus \lambda$
Jhelum	60	48	65	40
Kamalia	65	0	76	
Kamoke	65	0	77	30
Khanewal	65	0	73	20
Kot Addu	0	47	68	
Muridke	65	0	80	10
Okara	58	0	83	
Vehari	65	0	63	
Wazirabad	65	0	70	Baranahagar Brienara Daska Colla Patrapag Hala Hala Hala Hala Hala Hala Kauana tot agan hala okara Astari apag
Average Score	57	6	72	



Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report



Conclusion

Combined Scoring

Disbursement Calculations



Annual Performance Assessment (APA) 2023 for Punjab Cities Program Final Consolidated Report

Combined Scoring

Perform	ance Area	Performance Indicators	Scores			
renom			Maximum	Achieved (Avg.)	Achieved (16 MCs)	
		O&M budgeting and planning done for major infrastructure services	3	0	0	
<u>[0-0-0-0-</u> 0]	1. Investment Planning &	Infrastructure Maps used as a planning tool	3	3	48	
	Budgeting (24 points for each MC)	Expenditure control of fuel and energy	10	8	128	
		Asset inventory prepared and updated	3	3	48	
		Three-year rolling IDAMP prepared and updated	5	2	28	
	2. Own Source Revenue	Revenue Enhancement Plan prepared	3	1	16	
	(18 points for each MC)	Own-source revenues increased	15	15	240	
	3. Procurement (08 points for each MC)	Adherence to PPRA rules	8	4	63	
	 4. Financial Management & Audit (12 points for each MC) 	Functionality of the CFMS	12	12	192	
	5. Environment and Social	Annual targets set for incremental application of environmental and social screening on all infrastructure investments	2	2	32	
	Management (10 points for each MC)	Eligible investments screened for potential environmental and social safeguard impacts	3	3	48	
		Environmental and Social Assessments/ Action Plans prepared and implemented	5	5	80	
	6. Transparency and	Information available to citizens on MC's website	4	4	63	
0	Accountability (08 points for each MC)	CTS transformed into Grievance Redress Management system for MC	2	2	32	
		MC responds to citizens' requests as per Right-to-Information Act	2	2	28	
	7. Urban Infrastructure (20 points for each MC)	Urban infrastructure targets achieved	20	6	99	
Total Scc	pre		100	72	1,145	
		ormance Assessment (APA) 2023 for Punjab Cities Program idated Report			50	

Disbursement Calculation

The targeted compliance system identifying the minimum target set for each year is defined in the TORs and shown in the table below. Based on the World Bank's confirmation, the targets set for Y-4 was considered, as MCs were not able to achieve the PMs in the last FY.

DLIs	Y-1	Y-2	Y-3	Y-4	Y-5
DLI-1	100%	100%	100%	100%	100%
DLI-2		40 points out of 100	50 points out of 100	60 points out of 100	70 points out of 100

Disbursement has been calculated on the basis of performance scores of all MCs and a predetermined formula to calculate the amount of PBG to be awarded. Since all the MCs secured above 60 scores for Year 4, maximum scores for the year i.e., 60 was considered as performance scores of each MC:

Amount to be disbursed (USD)

= [Sum of performance scores of all MCS] x [target disbursement amount in USD]/ [60 x 16] = [60 x 16 x 45] / [60 x 16]

Based on the above, the disbursement amount comes to USD 45 Million.



MC	Achieved Score	Weighted Scores	Disbursement Allocation (USD Millions)
Bahawalnagar	79	6.90%	3.10
Burewala	65	5.68%	2.55
Daska	65	5.68%	2.55
Gojra	78	6.81%	3.07
Hafizabad	68	5.94%	2.67
Jaranwala	70	6.11%	2.75
Jhelum	65	5.68%	2.55
Jhang	65	5.68%	2.55
Kamalia	76	6.64%	2.99
Kamoke	77	6.72%	3.03
Khanewal	73	6.38%	2.87
Kot Addu	68	5.94%	2.67
Muridke	80	6.99%	3.14
Okara	83	7.25%	3.26
Vehari	63	5.50%	2.48
Wazirabad	70	6.11%	2.75

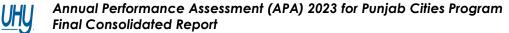
The disbursement allocation amongst each MC is based on their respective weighted scores. The computation formulas are as follows:

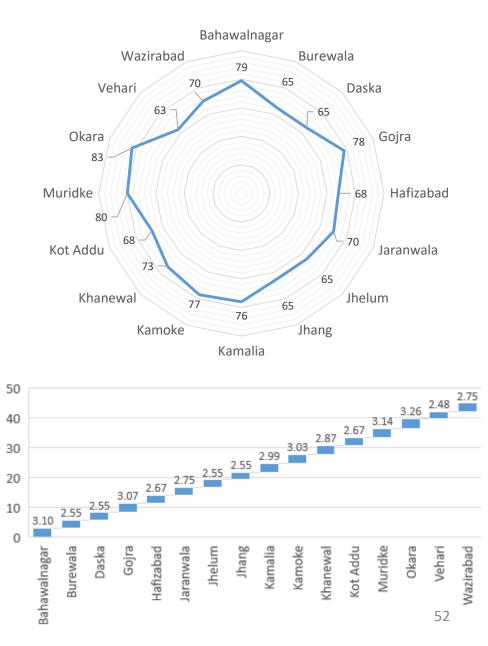
Weighted score = $\frac{Achieved \ score}{Total \ Score \ of \ all \ MCs}$

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Disbursement allocation = $\frac{Achieved \ score}{Total \ Score \ of \ all \ MCs} \times USD \ 45 \ Million$









Annexure A: List of Documents

Performance Areas	Documents Examination
1. Investment Planning and Budgeting (maximum 24 points)	 O&M Manual O&M Plan ADP Approved Budget Expenditure Statement of previous FY O&M Budgetary Comparison of previous FY D&M Budgetary Comparison of previous FY Expenditure detail and selected vouchers for previous year Updated Infrastructure related GIS maps PBGs utilization project wise data Evidence of utilization of maps for selection of eligible investments Record of prioritization workshops and approved priority list of infrastructure investments Energy and Fuel Audit Reports Energy and fuel utilization/cost saving report (monthly/annually) Updated asset inventory registers Purchase invoices of assets added during the last FY Evidence of stakeholders consultative session and list of participants Integrated Development and Assets Management Plan (IDAMP) IDAMP guidelines Evidence of Capital and O&M Expenditure as per approved IDAMP
2. Own Source Revenues (maximum 18 points)	 OSR Enhancement Plan showing revenue performance analysis and OSR Strategy for previous FY Signed Annual Financial statements of previous two FYs with breakup of OSR Working of increase in OSR

Annexure A: List of Documents

Performance Areas	Documents Examination
3. Procurement (Maximum 08 points)	 Procurement Plan of previous FY List of procurements of last FY Complete procurement record of selected sample Bid Documents Notification of GRM committee Evidence of advertisements (newspaper cuttings, PPRA website, MC own website) Bid evaluation report of selected sample Evidence of notification of award correspondence with bidders and uploading on PPRA's and MC's website Record of grievances raised during the previous FY and related documentation
4. Financial Management and Audit (maximum 12 points)	 Internal and External Audit reports CFMS generated reports, as mentioned in the PM, of FY 2022-2023 Cash Book Classified Abstract Contingency Check Register Establishment Check Register Water Consumer Demand & Collection Record Shop Demand & Collection Register Bank Reconciliation supported by Bank Statements Water & Shops Arrears List
5. Environment and Social Safeguards (maximum 10 points)	 Screening check list for projects Social & Environmental screening check list has defined the E&S categories as per ESSA and ESMF E&S instruments as per the defined categories Documentation of IEE/EIA Environmental approvals from EPA

Annexure A: List of Documents

Performance Areas	Documents Examination				
6. Accountability and Transparency (maximum 08 points)	 MC website links Approved summary of Annual Budgets, Approved Sub-Projects, Expenditures on website CTS updates on the website PMS updates on the website for major services of MCs Minutes of Procurement Grievance redressal meetings of last FY Evidence of system upgrade/ system upgradation report from PMDFC List of complaints received post system upgrade Report showing redressal of complaints/ complaints status Evidence of RTI System in place RTI Register Report on trainings/ Refreshers conducted 				
7. Achievement of Urban Infrastructure Targets (maximum 20 points)	 List of projects awarded and in progress Admin approval and technically sanction estimates Infrastructure contracts Approved work plans Revised work plans for awarded contracts Progress reports Technical design documents as per contract, Contract clauses pertaining to gender responsive working conditions Supervision framework for all contracts Supervision contracts (amendments, variations, addendums) Time extension awarded to infrastructure contracts Periodic supervision reports of projects under development Payments vouchers supported by interim/payment certificates List of project payments made Project completion report showing variation of costs 				